

Get Information On-the-Go

Accela Mobile Citizen Access™



Accela Mobile Citizen Access extends the accessibility features of Accela Citizen Access™ to mobile phones! It provides quick and easy access to information about permits and associated inspections directly from an agency database, any time and anywhere you are. Accela Mobile Citizen Access is available to all registered Accela Citizen Access users. All that's needed to begin using it is a smart phone*, the URL address of the agency Web site, and a user ID and password.

Displays Permit Lists Associated with Your Account

When you select a permit from the Permit List, Accela Mobile Citizen Access displays the permit type, work location address, associated licensed professional, and the status of the permit. From the list you can choose:

- **Licensed professional**, to see the licensed professional associated with the permit
- **Inspections**, to view a list of scheduled inspections and related details, and to reschedule or cancel inspections for the permit
- **More permit detail**, to review the permit type, status, date, owner, licensed professional, and address associated with the permit
- **Related permits**, to check on permits associated with the main (parent) permit

Support for Inspection Review and Management

Accela Mobile Citizen Access lets you review or manage inspections simply by selecting the Inspections link on the Permit Detail page. From here you can:

- Schedule an inspection
- Reschedule a scheduled inspection
- Cancel a scheduled inspection
- Enter comments for an inspector
- Review and make changes to inspection details

Configurable Options

Agencies can configure Accela Mobile Citizen Access to conform to their specific business needs, and inherit configuration settings from Accela Citizen Access.

* Support for smart phones, BlackBerry and iPhone

For more information, please visit <http://www.accela.com>

About Accela

Accela provides innovative, Web-based enterprise software solutions that automate permitting, licensing, and asset management processes for local, state, and federal government agencies of all sizes. Backed by more than 30 years of development and implementation in more than 500 agencies worldwide, Accela products and services empower agencies to increase efficiencies, reduce workload, and provide the public and businesses with more convenient access to government services.

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