



Morning Sessions - Thursday, October 11, 2018

Day	Time	Room	Title and Presenter
Thur	9:00AM - 9:30AM	Grand Ballroom D&E Floor M4	Welcome, Accela Executive Chairman, Mark Jung
Thur	9:30AM -10:30AM	Grand Ballroom D&E Floor M4	Keynote: Aneesh Chopra, President, CareJourney
Thur	11:00AM - 11:30AM	Grand Ballroom D&E Floor M4	Troy Coggiola, Accela Chief Product Officer
Thur	11:33AM - 12:15PM	Grand Ballroom D&E Floor M4	Srini Kakkerla, Accela Chief Technology Officer

Breakout Sessions - Thursday, October 11, 2018

Day	Time	Room	Track	Session Title	Presenter, Agency or Company	Accela Solution
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Grand Ballroom A - Floor M4

Thur	1:30PM - 2:15PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Digital Innovation for Mesa's Electronic Services (DIMES): Lessons Learned	Angelica Guevara, Mesa, AZ Heather Basford, Mesa, AZ	Land Management
Thur	2:30PM - 3:15PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Using Accela for More Efficient, Data Driven Grants Management	Johanna Schulte, Grand Rapids, MI Phil Schaafsma, Grand Rapids, MI	Land Management
Thur	3:45PM - 4:30PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Next Generation Electronic Plan Review: Bridging AEC Plan Review Workflows with Agency Plan Review Workflows	Melissa Chiong, Tampa, FL	Land Management
Thur	3:45PM - 4:30PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Next Generation Electronic Plan Review: Bridging AEC Plan Review Workflows with Agency Plan Review Workflows	Seth Axthelm, ePermitHub	Land Management
Thur	4:45PM - 5:30PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Effective Testing of Accela: Leveraging Test Automation for Accela Cloud Upgrades	Bruce Branda, SEP Technology Consulting	Asset Management; Citizen Relationship Management; Environmental Health; Finance & Administration; Land Management; Legislative Management; Licensing and Case Management; Right of Way Management



Breakout Sessions - Thursday, October 11, 2018 (continued)

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Grand Ballroom B - Floor M4

Thur	1:30PM - 2:15PM	Grand Ballroom B Floor M4	Government at the Speed of Business	Using Accela to Build a City of the Future	Claire Jubb, Charlotte County, FL	Land Management, Licensing and Case Management
Thur	2:30PM-3:15PM	Grand Ballroom B Floor M4	Government at the Speed of Business	Real Real-Time Permit Approval	Chad Blahak, Lincoln, NE Daniel Sampson, Byrne Software Technologies, Inc.	Land Management
Thur	3:45PM - 4:30PM	Grand Ballroom B Floor M4	Government at the Speed of Business	HEY HEY ACA - omahapermits.com	Stu Craven, Omaha, NE	Land Management
Thur	4:45PM - 5:30PM	Grand Ballroom B Floor M4	Government at the Speed of Business	How Oklahoma City Took Inspection Scheduling to the Next Level	Stan Reichert, City of Oklahoma Tyler Lloyd, Selectron Technologies	Land Management, Licensing and Case Management

Grand Ballroom C - Floor M4

Thur	1:30PM - 2:15PM	Grand Ballroom C Floor M4	Emerging Regulation	Cannabis: Can't Live With It... Can't Live Without It	Christina Cruz, City and County of Denver, CO	Licensing and Case Management
Thur	2:30PM - 3:15PM	Grand Ballroom C Floor M4	Emerging Regulation	What's New in the Accela Cannabis Civic Solution	Judy Steele, Accela Greg Felix, Accela	Accela Cannabis Regulation
Thur	3:45PM - 4:30PM	Grand Ballroom C Floor M4	Emerging Regulation	State of Michigan: Navigating Agile Methodology	Brian Berdanier, Accela Cole Thelen, State of Michigan Department of Licensing and Regulatory Affairs/LARA Laurent Sorrentino, Accela	Licensing and Case Management
Thur	4:45PM - 5:30PM	Grand Ballroom C Floor M4	Emerging Regulation	The Journey to Digital Transformation: How to Ensure Continued Success With Your Civic Platform Investment	Tara McCullough, Vision33 (ZedIT)	All Accela Solutions

Redwood Room - Floor M1

Thur	1:30PM - 2:15PM	Redwood Floor M1	Accela Solutions	Overview of Accela's Civic Solutions	Jason Plaisted, Accela	All Accela Solutions
Thur	2:30PM - 3:15PM	Redwood Floor M1	Accela Solutions	What is Accela Public Safety?	Diamon Brown, Accela	Accela Public Safety
Thur	3:45PM - 4:30PM	Redwood Floor M1	Accela Solutions	Accela Short-term Rental Regulation and Business Licensing	Rose Valenzuela, Accela	Accela Service Request Management
Thur	4:45PM - 5:30PM	Redwood Floor M1	Accela Solutions	What's New in Accela Service Request Management	Mark Albrecht, Accela	Mobile Solutions



Breakout Sessions - Thursday, October 11, 2018 (continued)

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Cottonwood Room A&B - Floor M1

Thur	1:30PM - 2:15PM	Cottonwood A&B Floor M1	Accela Solutions	Migration to SaaS: Making Our Best Futures Together (Now)	Charles Finkelstein, Accela	All Accela Solutions
Thur	2:30PM - 3:15PM	Cottonwood A&B Floor M1	Accela Solutions	The Future of Accela GIS	Andrew D'Ottavio, Accela	Accela GIS
Thur	3:45PM - 4:30PM	Cottonwood A&B Floor M1	Accela Solutions	What's New in Accela Mobile	Mark Albrecht, Accela	Accela Mobile
Thur	4:45PM - 5:30PM	Cottonwood A&B Floor M1	Accela Solutions	Accela Professional and Occupational Licensing	Myndi Wright, Accela	Licensing and Case Management

Dogwood Room A - Floor M1

Thur	1:30PM-2:15PM	Dogwood A Floor M1	Collaborative Government	Our Recipe for Implementation Success	Glenna Campana, Manatee County, FL	Land Management
Thur	2:30PM-3:15PM	Dogwood A Floor M1	Collaborative Government	Improving Field Operations by Engaging in Emerging Technology	Astrid Bunner, El Paso, TX Jesus Yamaguchi, El Paso, TX	Asset Management; Environmental Health; Other Field Operations
Thur	3:45PM-4:30PM	Dogwood A Floor M1	Collaborative Government	Complying with the ADA by Ensuring Accessibility of Government Digital Services	Bill Curtis-Davidson, Level Access	Asset Management; Citizen Relationship Management; Environmental Health; Finance & Administration; Land Management; Legislative Management; Licensing and Case Management; Right of Way Management
Thur	4:45PM-5:30PM	Dogwood A Floor M1	Emerging Regulation	What's New in the Accela Cannabis Civic Solution	Judy Steele, Accela Greg Felix, Accela	Accela Cannabis Regulation



Breakout Sessions - Thursday, October 11, 2018 (continued)

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Dogwood Room B - Floor M1

Thur	1:30PM–2:15PM	Dogwood B Floor M1	Best Practices and Success Stories	How St. Louis County Automated the Neighborhood Services Inspection Process	Barry Gross, St. Louis County, MO	Land Management
Thur	2:30 PM–3:15 PM	Dogwood B Floor M1	Best Practices and Success Stories	How DCRA Implemented Accele Mobile Office for its Third-Party Inspection Program	Amir Razavi, Department of Regulatory Affairs Kevin Edwards, Department of Regulatory Affairs	Licensing and Case Management
Thur	3:45PM–4:30 PM	Dogwood B Floor M1	Best Practices and Success Stories	An Agile Approach to Accele	Karen Connelley, Maricopa County, AZ	Land Management
Thur	4:45PM–5:30PM	Dogwood B Floor M1	Best Practices and Success Stories	Watch Your Step: Implementing an Ordinance Without Falling Through the Cracks	José Ramirez, City and County of Denver, CO Laura Millard, City and County of Denver, CO	Right of Way Management

International Ballroom A - Floor M2

Thur	1:30PM–2:15PM	International Ballroom A Floor M2	Accele Solutions	Accele's Product Roadmap: What to Expect in the Next Year	Amber D'Ottavio, Accele	All Accele Solutions
Thur	2:30PM–3:15PM	International Ballroom A Floor M2	Accele Solutions	Accele Short-term Rental Regulation and Business Licensing	Rose Valenzuela, Accele	Accele Business Licensing
Thur	3:45PM–4:30PM	International Ballroom A Floor M2	Accele Solutions	What's New in the Accele Building Civic Solution	Chong Li, Accele	Accele Building
Thur	4:45PM–5:30PM	International Ballroom A Floor M2	Accele Solutions	What's New in the Accele Planning Civic Solution	Chong Li, Accele	Accele Planning

Morning Sessions - Friday, October 12, 2018

Day	Time	Room	Title and Presenter
Fri	8:45AM - 9:00AM	Grand Ballroom D&E Floor M4	Highlights of Day One
Fri	9:00AM -9:30AM	Grand Ballroom D&E Floor M4	Dustin Haisler, Chief Innovation Officer, e.Republic
Fri	9:30AM - 10:15AM	Grand Ballroom D&E Floor M4	JK Knight, Accele Chief Customer Officer
Fri	10:45AM - 11:15AM	Grand Ballroom D&E Floor M4	Microsoft — Murray Gordon, Regional Cloud Director



Breakout Sessions - Friday, October 12, 2018

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Grand Ballroom A - Floor M4

Fri	1:15PM–2:00PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Putting the “Quick” back into Quick Permits	Paul Kresser, City and County of Denver, CO Chad Kenney, City and County of Denver, CO	Land Management
Fri	2:15PM–3:00PM	Grand Ballroom A Floor M4	Accelerating the Growth of your Community	Accela for *Non* Land Management Agencies. What Works and What Doesn't	Aidan Hanley, San Diego County, CA	Land Management
Fri	3:30PM–5:15PM	Grand Ballroom A Floor M4	Accela Solutions	Accela Success Community Live Panel	Andrew D'Ottavio, Accela	Accela Success Community

Grand Ballroom B - Floor M4

Fri	1:15PM–2:00PM	Grand Ballroom B Floor M4	Government at the Speed of Business	Agile Accela Deployment Methodology	Ean Darbo, Visionary Integration Professionals® (VIP)	All Accela Solutions
Fri	2:15PM–3:00PM	Grand Ballroom B Floor M4	Government at the Speed of Business	Improving the Customer Experience with Construct APIs	Nathan Connors, Tacoma, WA	Land Management
Fri	3:30PM–4:15PM	Grand Ballroom B Floor M4	Government at the Speed of Business	We're Off to See the Wizard: The Permitting Application Wizard for The City of Charlotte and Mecklenburg County	Nan Peterson, Charlotte, NC	Land Management

Grand Ballroom C - Floor M4

Fri	1:15PM–2:00PM	Grand Ballroom C Floor M4	Emerging Regulation	Accelerating Marijuana Licencing in Michigan	Sara Hernandez, Bureau of Medical Marihuana Regulation (BMMR) Tim Gajda, State of Michigan Department of Licensing and Regulatory Affairs (LARA)	Licensing and Case Management
Fri	2:15PM–3:00PM	Grand Ballroom C Floor M4	Emerging Regulation	Solution for Retired Parcels	Daniel Sampson, Byrne Software Technologies, Inc.	Accela GIS
Fri	3:30PM–4:15PM	Grand Ballroom C Floor M4	Accela Solutions	What is Accela Public Safety?	Diamon Brown, Accela	Accela Public Safety



Breakout Sessions - Friday, October 12, 2018 (continued)

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Cottonwood Room A & B - Floor M1

Fri	1:15PM–2:00PM	Cottonwood A&B Floor M1	Accela Solutions	Accela Administration Session: Citizen Access Brand Builder	Rose Valenzuela, Accela	All Accela Solutions
Fri	2:15PM–3:00PM	Cottonwood A&B Floor M1	Accela Solutions	Building Our Accela Success Community, Together	Jeremie Gluckman, Accela	Accela Success Community
Fri	3:30PM–4:15PM	Cottonwood A&B Floor M1	Accela Solutions	What's New in the Accela Building Civic Solution	Chong Li, Accela	Accela Building
Fri	4:30PM–5:15PM	Cottonwood A&B Floor M1	Accela Solutions	What's New in the Accela Planning Civic Solution	Chong Li, Accela	Accela Planning

Dogwood Room A - Floor M1

Fri	1:15PM–2:00PM	Dogwood A Floor M1	Collaborative Government	Dissolving the Boundaries; Multi-jurisdictional Scripting Using Location-Based Services and Automated Workflows	Mark McIntyre Cabarrus County, NC Mickey Farmer Cabarrus County, NC	Land Management
Fri	2:15PM–3:00PM	Dogwood A Floor M1	Collaborative Government	Missoula's Success Story for a Seamless Integration to the Civic Platform for Electronic Plan Review Using DigEplan	Aaron Bowman, Missoula, MT	Land Management, Citizen Access and Accela ADS
Fri	3:30PM–4:15PM	Dogwood A Floor M1	Government at the Speed of Business	How ABRA Moved from Self-Hosted to Accela Cloud and the Benefits Gained	Amir Razavi, Razavi Application Developers Sean Gordy, ABRA, Washington D.C.	Licensing and Case Management

Dogwood Room B - Floor M1

Fri	1:15PM–2:00PM	Dogwood B Floor M1	Best Practices and Success Stories	Leveraging Accela GIS	Jerry Lawson, Omaha, NE	Land Management
Fri	2:15PM–3:00PM	Dogwood B Floor M1	Best Practices and Success Stories	Rental Housing Inspection Program on Accela	Karl Wise, County of Sacramento, CA Tim King, County of Sacramento Office of Development and Code Services	Land Management
Fri	3:30PM–4:15PM	Dogwood B Floor M1	Best Practices and Success Stories	Creating a Cloud Solution for Special Event Permits	Matthew Nichols, Tech Global	Licensing and Case Management



Breakout Sessions - Friday, October 12, 2018 (continued)

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International Ballroom A - Floor M2

Fri	1:15PM-2:00PM	International Ballroom A Floor M2	Accela Solutions	Seven Essential Elements of Environmental Health Management	Joseph Vargo, Accela Darryl Booth, Accela	Accela Environmental Health
Fri	2:15PM-3:00PM	International Ballroom A Floor M2	Accela Solutions	Accela Administration Session: A New Approach to Scripting	Jason Plaisted, Accela	All Accela Solutions
Fri	3:30PM-4:15PM	International Ballroom A Floor M2	Accela Solutions	What's New in Accela Service Request Management	Mark Albrecht, Accela	Mobile Solutions
Fri	4:30PM-5:15PM	International Ballroom A Floor M2	Accela Solutions	Accela Professional and Occupational Licensing	Myndi Wright, Accela	Licensing and Case Management

Redwood Room - Floor M1

Fri	1:15PM-2:00PM	Redwood Floor M1	Best Practices and Success Stories	ACA: Making the Site Work for Your Customers	John Cross, Gwinnett County, GA	Land Management
Fri	2:15PM-3:00PM	Redwood Floor M1	Emerging Regulation	Tips and Tricks for Implementing Accela's Short-term Rental Portal	Laura Millard, City and County of Denver Aaron Williams, City and County of Denver	Licensing and Case Management
Fri	3:30PM-4:15PM	Redwood Floor M1	Accela Solutions	Seven Essential Elements of Environmental Health Management	Darryl Booth, Accela Joseph Vargo, Accela	Accela Environmental Health
Fri	4:30PM-5:15PM	Redwood Floor M1	Accela Solutions	Migration to SaaS: Making our Best Futures Together (Now)	Charles Finkelstein, Accela	All Accela Solutions

Training Sessions - Saturday, October 13, 2018

Day	Time	Room	Session
Sat	8:45AM - 10:30AM	TBA Floor M1	Training: Setting Up and Using Calendars
Sat	8:30AM - 12:30PM	TBA Floor M1	Training: Ad Hoc Reports
Sat	10:30AM - 12:30PM	TBA Floor M1	Training: Activities and Their Power
Sat	1:00PM - 5:00PM	TBA Floor M1	Training: Ad Hoc Reports