SHORT-TERM RENTAL (STR) REGISTRATION:
CHALLENGES AND SOLUTIONS FOR LOCAL GOVERNMENTS

REGISTRATION CHALLENGE

Bringing private citizens, often with minimal experience with government, into compliance

→ Many residents may not consider STR hosting as a "business" requiring government participation

→ Tech savvy hosts prefer modernized online processes to waiting in line downtown at City Hall

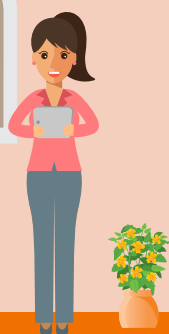→ Inexperience with registering or calculating taxes

SOLUTION

A modern, easy-to-use (and find) web portal for hosts

→ Apply online, at any time and from anywhere

→ Upload required documentation, such as photographic evidence of neighborhood notification signage

→ Download Registration Certificate directly from the site

→ Automatically calculate and pay fees and taxes online

→ Capture and link citizen complaints to properties

COMPLIANCE CHALLENGE

Review applications for and inspect thousands of operators in a timely manner

→ Teams have to coordinate multiple reviewers with multiple records

→ Requirement to collect evidence such as pictures, video, documentation while out in the field

→ Inspection reports are created in the field and delayed when brought back on site

→ Reviews may have to consider additional complex restrictions, such as caps on the number of licenses by type or location.
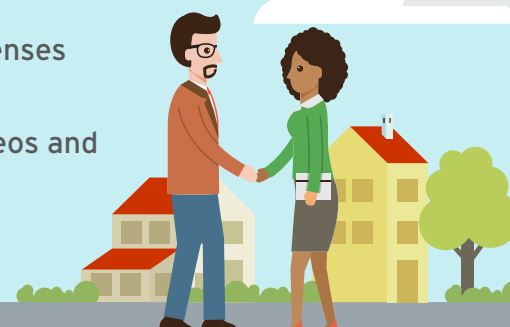
SOLUTION

An integrated, enterprise system with mobile capabilities for your entire organization

→ Intelligent workflow automatically funnels records and applications to the appropriate team for review

→ Set location-specific mandates to limit number of licenses available in any given geographic area

→ Collect and upload site history data and pictures, videos and other documentation with a mobile inspection app.

Looking for more info on how to regulate short-term rentals in your community?

Visit www.accela.com/short-term-rental to learn more.

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