A modern, easy-to-use (and find) web portal for hosts
Apply online, at any time and from anywhere
Upload required documentation, such as photographic evidence of neighborhood notification signage
Download Registration Certificate directly from the site
Automatically calculate and pay fees and taxes online
Capture and link citizen complaints to properties

SHORT-TERM RENTAL (STR) REGISTRATION:
CHALLENGES AND SOLUTIONS FOR LOCAL GOVERNMENTS

REGISTRATION CHALLENGE
Bringing private citizens, often with minimal experience with government, into compliance
Many residents may not consider STR hosting as a “business” requiring government participation
Tech savvy hosts prefer modernized online processes to waiting in line downtown at City Hall
Inexperience with registering or calculating taxes

SOLUTION
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COMPLIANCE CHALLENGE
Review applications for and inspect thousands of operators in a timely manner
Teams have to coordinate multiple reviewers with multiple records
Requirement to collect evidence such as pictures, video, documentation while out in the field
Inspection reports are created in the field and delayed when brought back on site
Reviews may have to consider additional complex restrictions, such as caps on the number of licenses by type or location.

SOLUTION
An integrated, enterprise system with mobile capabilities for your entire organization
Intelligent workflow automatically funnels records and applications to the appropriate team for review
Set location-specific mandates to limit number of licenses available in any given geographic area
Collect and upload site history data and pictures, videos and other documentation with a mobile inspection app.

Looking for more info on how to regulate short-term rentals in your community?
Visit www.accela.com/short-term-rental to learn more.