



Gold
Microsoft Partner



Accela Environmental Health

Focus on public health, not
data management

Accela Environmental Health empowers staff to spend less time on administrative tasks and more on protecting the public with modern back-office, inspection and customer-facing solutions.

Benefits

Increase productivity and control labor costs by automating manual and paper-driven processes

Reduce time required for permit processing

Stay prepared for continually changing regulations with easily configurable software

Increase efficiencies around financial processes

Improve health interventions through violation and trend analysis

Generate reports that help you demonstrate the effectiveness of your department's programs and staff

Benefit from Industry-Wide Best Practices

Accela Environmental Health's community of industry experts helps agencies share best practices for day-to-day business processes. Easily build upon proven standards such as the FDA's Food Code and the CDC's Model Aquatic Health Code, or quickly adopt reports, checklists, standard comments from a network of Crumline Award-winning leaders.

Meet the Needs of your Agency With Flexible Configuration

You control every element of your configuration, from page structure and underlying business rules, to reports and dashboards. As laws and regulations change, you can easily make updates to the software to meet your needs.

Get More Done in the Field

Mobile apps let inspectors spend more time in the field conducting inspections rather than entering data back at the office. Connect to the database from the field or download your inspections beforehand for offline use. You can also capture and mark up images and videos and email or print inspection reports from the field. Follow up inspections are scheduled automatically based on your business rules regarding inspection results and risk categories.

Manage Your Complaints Efficiently

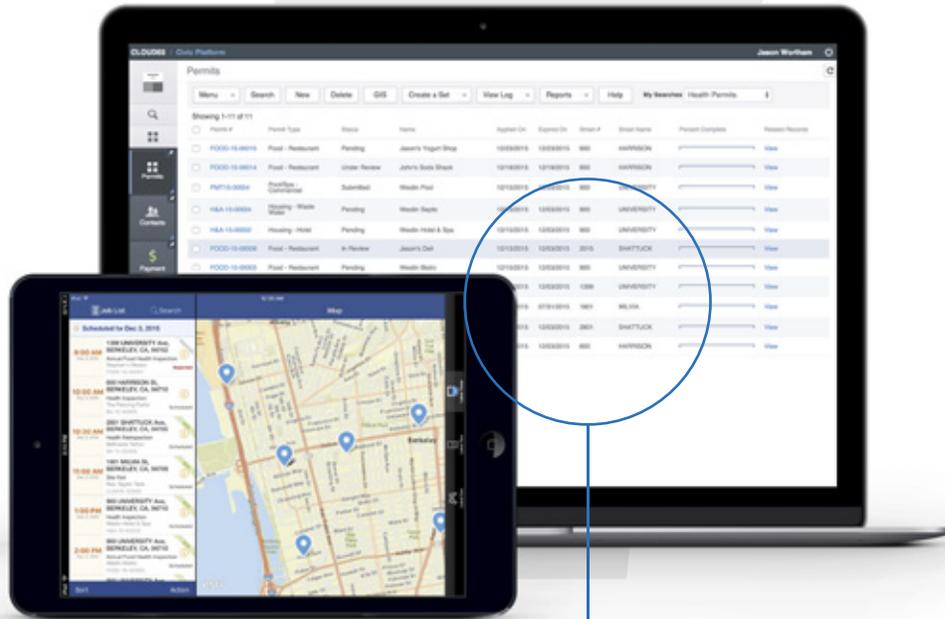
Accela Environmental Health automates many of the tasks around managing complaints. New complaints appear immediately on inspectors' to-do lists, even while they are in the field, allowing them to be more responsive and adaptive to public health needs. Follow-up inspections are automatically scheduled based on your unique business rules. All of this enables your staff to do more of the work that matters and spend less time focusing on time-consuming, administrative tasks.

Track Productivity and Better Allocate Your Resources

Employees can track their time as they conduct inspections and perform other tasks, giving you greater visibility into what's going on within your department. This level of detail makes it easy to generate reports on organizational efficiency.

Monitor and Showcase Your Department's Effectiveness

Keeping all of your data in one consolidated database empowers you to make data-driven decisions with ease. Built-in reports, configurable dashboards and ad-hoc reporting features help you monitor your agency's effectiveness and share your successes with external stakeholders.



The Accela Civic Platform Advantage

- > The Accela Civic Platform is a foundation of software solutions for governments of all sizes that powers more connected and informed communities, unifies departments and systems, and provides real-time, actionable data to maximize efficiencies from office to field.
- > Our cloud-based productivity and citizen engagement offerings range from land, finance and CRM to legislative management, right of way, asset management and more. Governments leverage services such as workflow, GIS, mobile tools, dashboards, online payments and web portals to further extend the capabilities of the platform.
- > Through platform-wide APIs, SDKs and open data, developers are empowered to create complementary solutions that meet the unique needs of any community.

Features

-  Processes and workflows that configure to your existing business practices
-  GIS-enabled to support data analysis, inspection route mapping and emergency response
-  Ability to log violations, track inspection results and document compliance efforts
-  Customizable data entry interface

-  Single, consolidated system for all your regulatory programs
-  Attach pictures, PDFs and other files to any record
-  Extensive reporting and querying functionality
-  Auditable financial management and online fee collection

About Accela

Accela provides market-leading SaaS solutions that empower state and local governments to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenge in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

Learn More

Visit www.accela.com or call us at (888) 722-2352