



Accela Short-term Rental Registration

License Hosts, Capture
Revenue and Safeguard Your Community

Accela Short-term Rental Registration facilitates the licensing and registration of short-term rental properties with easy online registration and intuitive agency workflows.

Benefits

- › Easy-to-use online portal for host registration encourages compliance
- › Quick deployment and shorter time to value with pre-built civic application
- › Capture lost license and tax revenue
- › Improved communication with property owners, neighbors, and concerned residents
- › Receive complaints online to identify and remove bad actors
- › 24/7 convenient online access

Increase Registration Compliance

Accela's easy-to-use online registration portal eliminates barriers to host registration, helping achieve higher registration compliance. Accela customers have seen dramatic increases in registration compliance, with one city moving from less than 20 percent compliant to an 80 percent compliance level.

Improve Efficiency

Applications arrive in the work queue with all information entered, required documents attached, and fee payments already made online. Agency staff can quickly review and approve rental licenses without delays from manual processes, data entry, or incomplete information.

Enhance Communication with Property Hosts

Short-term rental registration provides a vital communication channel to property hosts to resolve disputes, improve property safety, or provide timely information for their guests in the event of natural disasters, travel disruptions, inclement weather or other critical situations.

Engage with Neighborhoods

Our web portal and citizen apps allow you to connect directly with residents to capture and respond to complaints, allowing you to quickly pinpoint bad actors, focus enforcement efforts and protect the character of your community.

Reduce Time Spent on Public Information Reporting

With Accela Short-term Rental Registration, you can deliver automated, real time data and maps on short-term rental activity in your jurisdiction to the public, media and stakeholders.





Features

 Intelligent workflow to optimize record flow from submission to final resolution

 GIS-enabled for precise location data, zoning review, and analysis

 Online complaint reporting tool

 24/7 self-serve citizen portal

 Pre-built application assets including record types, workflows, and reports

 Electronic document submission for floor plans, financial documents, proof of ownership, safety equipment documentation, or other required documents

 Powerful analytics and reporting

 Convenient online payment with full tracking and auditing

About Accela

Accela provides market-leading SaaS solutions that empower governments worldwide to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies accelerate efficiency and transparency today, while ensuring they are prepared for any emerging or complex challenge in the future.

Learn More

Visit www.accela.com or call us at (888) 722-2352