

Govern the Future with Accela

The world's most innovative state and local governments rely on Accela software to help them build thriving communities, grow businesses and protect citizens.



Accela's technology leads the community development and regulatory (CDR) areas of state and local governments because it offers a combination of the most robust, built-for-government **Civic Platform** enhanced with **fast-to-implement, pre-configured Civic Applications**. Accela's offerings elevate core agency functions, improve outcomes, shorten implementation time and cost, and uplift digital service delivery.

Changing technologies and higher constituent demands around service delivery mandate that governments transform. Technology is at the heart of this transformative moment. Modern solutions can help you automate and optimize critically important functions that impact agency employees, mobile workers, citizens and businesses.

Five Reasons to Choose Accela

1. Decades of Govtech Leadership

Accela has more than 20 years of experience driving efficiency in cities, counties and states for millions of residents and thousands of agencies worldwide. Our customers have relied on us for the integrity of our products, our extensive partner ecosystem and our commitment to their success.

Accela Civic Applications enable agencies to provide "consumer-like" experiences for citizens with best practices built in for specific permit and license types, workflows, user interfaces, templates and reports to easily manage many permitting and licensing functions. The pre-built functionalities significantly reduce the discovery, development and implementation time for the solutions you seek.

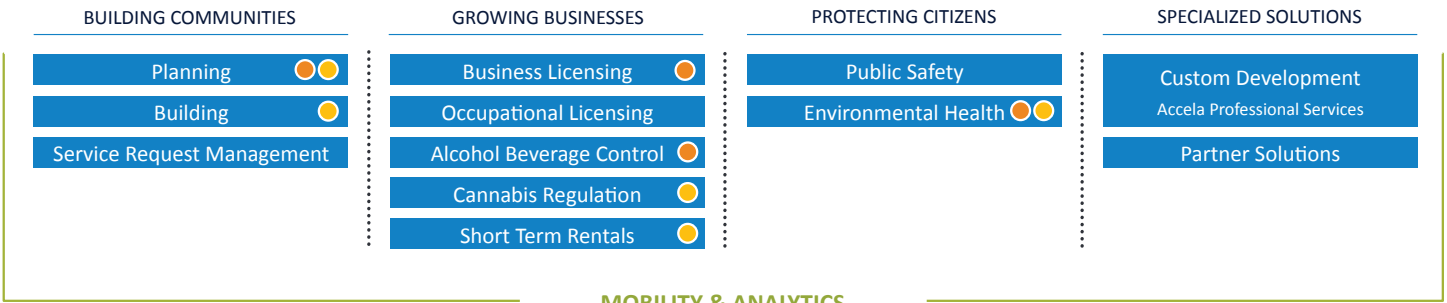
2. Trusted Platform that Scales

Accela's Civic Platform is a rich foundation of technologies supporting the implementation of Civic Applications, or custom solutions. It includes a full workflow environment with configurable business rules to match the needs of a specific process and agency, provides a brandable citizen engagement portal, and offers a mobile solution for many field-worker functions. It also **includes a deep reporting and data analytics solution** to ensure high degrees of visibility and insight, and a full set of APIs for efficient integrations with other agency software systems.

3. The Performance and Security of Microsoft Azure

Accela's software is deployed exclusively in Azure for our SaaS customers, through our strategic relationship with Microsoft. This provides our customers with **the highest degrees of performance, scalability, security, redundancy and reliability in the industry**.

Our system is optimized for the Azure infrastructure, with a specialized cluster architecture which takes advantage of all the capabilities that comes with it. Our customers can deploy the industry's best permitting and licensing solutions deployed from the hosting industry's best cloud infrastructure as a combined solution from a single vendor.



MOBILITY & ANALYTICS

ACCELA CIVIC PLATFORM

■ Civic Solution
 ● Civic Application Released
 ● New Version Released in Fall 2019

“We were able to digitally transform our entire department, which was previously paper-based, and now runs online with the help of Accela.”

—Christopher Dowell, IT Director of the Tennessee Alcoholic Beverage Commission

4. Deep Experience in SLG

We know state and local government, and serve thousands of government customers, including more than 80% of the top 50 American cities. Our software supports agency service delivery to approximately a quarter of U.S. citizens.

Our work is entirely focused on CDR functions. **Permitting, licensing, code enforcement and mobile is all we do**, and it shows in the quality and effectiveness of our solutions.

5. Strongest Partner Ecosystem to Amplify Success

In complement to Accela’s own Professional Services team, Accela has hand-selected the highest caliber of technology, implementation and support services partners in the industry. Our partner ecosystem of experts has deep government know-how and is committed to maintaining the highest standards and absolute dedication to ensuring our customers’ success.

We support our partners with **training and certifications, and tools and models**, and enable them to implement our Civic Applications. We know our emphasis and investment on partner development provides the most flexibility and value for our customers.

Choosing a Vendor

Selecting the right technology partner to help you meet critical employee and citizen-facing functions can be challenging. As **the leading licensing, permitting and regulatory solution provider for state and local governments**, Accela has the experience and offering to ensure your initiatives are managed efficiently and seamlessly, now and in the future.

We encourage you to not just take our word for it. If you are considering elevating digital service delivery in your community, we’d be happy to connect you with one of our customers to hear how they leverage Accela solutions and the efficiencies they’ve seen as a result.

More than 80 percent of America's largest cities are powered by Accela solutions.