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# Accela Alcoholic Beverage Control

Effectively Manage Alcoholic Beverage Commerce From Production Through Consumption

Accela Alcoholic Beverage Control simplifies the licensing, inspection and renewal process for alcoholic beverage licensing. The highly configurable system accommodates all standard and unique liquor license types.

## Benefits

- > Improved communication with applicants, agency staff, and other departments
- > Reduced application turnaround times
- > Shorter time to value with pre-built civic application
- > Enhanced compliance and enforcement actions
- > 24/7 convenient online access
- > Increased user and customer satisfaction
- > Cut costs by automating expensive manual processes

## Improve Staff Efficiency

With automated workflows, simultaneous agency review and clear approval pathways, Accela Alcoholic Beverage Control cuts the time required to process new or renewal license applications. Agency staff are more efficient, freeing them to focus more time on the cases that need additional attention.

## Increase Cross-Agency Collaboration

Easily communicate and coordinate with other departments on liquor license review such as state and local jurisdictions, licensing department, code enforcement, health department, fire, or other agencies involved in the review process for issuing new or existing liquor licenses.

## Configure to Fit Your Needs

Liquor licenses come in a wide variety of types and restrictions, from art galleries that only offer wine at special events to night clubs that serve daily into the wee hours of the morning. Accela Alcoholic Beverage Control has the flexibility you need to handle all different configurations, restrictions, locations, and service options – including license types for manufacturing operations, distribution businesses, on-premise consumption or off-premise retail sales.

## Be More Effective in the Field

Time-crunched field inspectors need to be as efficient as possible. Accela's mobile apps are fully GIS-integrated to quickly find business locations. Field inspectors have full access to the licensing database – even offline access – to facilitate capturing field notes, videos, pictures, or other supporting documentation.

## Enhance Customer Service

License applicants appreciate the convenience of 24/7 access. With the Accela online portal, applicants can initiate an application, check the status of an existing application, renew a license, make service requests or upload supplementary documentation during the review process. And anytime the status of an application changes, applicants receive an automatic update via email or text.

## Discover More With Advanced Reporting

With configurable dashboards, pre-built reports, and ad-hoc reporting tools you can always stay abreast of existing issues, discover developing trends, and provide transparency to concerned citizens and government leaders alike.



The screenshot displays the Accela Civic Platform interface. The top navigation bar includes the Accela logo, 'Civic Platform', and 'DEMOABC'. A user greeting 'Welcome, Jon' and a task count 'You have 145 Tasks' are visible. A sidebar on the left contains navigation icons for Record, Inspections, and ABC-SPECE-P20-00006. The main content area shows a table of task items with columns for Task Item, Due Date, Status, Application Name, and Details. Below this, a 'Record' section features a search bar and a table of records. A blue circle highlights a specific record in the table.

| Application Name    | Street # | Dir | Street Name   | Type                            | Unit # | City | Retired Records | First Name | Last Name | Business Name |
|---------------------|----------|-----|---------------|---------------------------------|--------|------|-----------------|------------|-----------|---------------|
| ABC-SPECE-P20-00007 | 1000     |     | HARRISON St   | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | Davis Liq.    |
| ABC-SPECE-P20-00004 | 600      |     | ARLINGTON Ave | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | Davis Liq.    |
| ABC-SPECE-P20-00005 | 600      |     | ARLINGTON Ave | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | Davis Liq.    |
| ABC-SPECE-P20-00003 | 1000     |     | HARRISON St   | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | Davis Liq.    |
| 20TMP-000001        | 600      |     | HARRISON St   | Special Event Liquor Permit     |        | BERK |                 | Jun        | Voyles    | JP's Brew     |
| ABC-SPECE-P20-00001 | 1000     |     | HARRISON St   | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | DAVIS BAR     |
| ABC-SPECE-P20-00002 | 1000     |     | HARRISON St   | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | Davis Liq.    |
| ABC-SPECE-P18-00009 | 600      |     | ARLINGTON Ave | Special Event Liquor Permit     |        | BERK | View            | Richard    | Davis     | Davis Liq.    |
| ABC-LQST-A19-00007  | 600      |     | ARLINGTON Ave | Retail Liquor Store Application |        | BERK | View            | Jun        | Voyles    | JP's Brew     |
| 19TMP-000204        | 600      |     | ARLINGTON Ave | Special Event Liquor Permit     |        | BERK |                 | Brian      | Jones     | Liquid Jo.    |

## Features

Intelligent workflow keeps applications moving smoothly from submittal to issuance

GIS-enabled to help enforce zoning rules

Automatic applicant notification when application status changes

24/7 citizen and customer access for new applications, renewals, service requests, complaints, or information requests

Integrate with state or local government databases for license verification

Attach pictures, PDFs, fingerprint scans, background verification, or other required documentation

Advanced reporting and querying functionality

Online payment technology integrates with standard payment platforms to facilitate customer payment

## About Accela

> Accela provides market-leading SaaS solutions that empower governments worldwide to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies accelerate efficiency and transparency today, while ensuring they are prepared for any emerging or complex challenge in the future.

## Learn More

> Visit [www.accela.com](http://www.accela.com) or call us at (888) 722-2352