

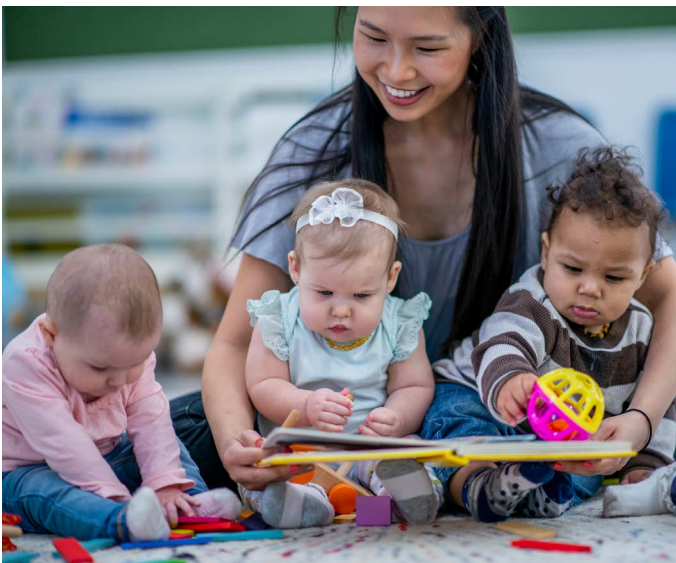
Accela COVID-19 Response Solution

Temporary Childcare Facilities

In these unprecedented times, we know state and local government agencies must continue to provide critical services to citizens during the COVID-19 pandemic response.

Accela's **COVID-19 Response Solutions** program is designed to help agencies deal with high volumes of needed services during stay-at-home directives for citizens and employees. The program includes the following:

- > Pre-packaged solutions specific for COVID-19 response scenarios
- > Rapid implementation, from 1–14 days
- > Training assets at no cost
- > Special consideration for agencies with resource constraints



The solutions are designed to support the unique challenges agencies face in the response to COVID-19, and include:

Business Continuity Solutions

- > Online Citizen Services
- > Mobile Capabilities for Agency Staff
- > Virtual Inspections (with video, pictures, video chat tools)

Essential Business Support

- > Temporary Structure/Medical Facility Inspections
- > Temporary Childcare Facilities
- > Delivery Driver Registration
- > Health Professional and Volunteer Management
- > Citizen Hub
- > Employee Hub
- > Non-Essential Business Enforcement
- > Business Re-Opening Management

Temporary and Immediate Impact Occupancy

- > Temporary Occupancy
- > Unauthorized Occupancy

Essential Business Support

Temporary Childcare Facilities

COVID-19 has put a strain on our system in many ways, including caring for children who are home from school. Many frontline and essential workers who are unable to work from their home, and are reporting to their workplace daily, are struggling to find options for childcare. Because of this, agencies are needing to quickly adjust their policies and practices for inspecting and permitting new childcare facilities.

Accela's Temporary Childcare COVID-19 Solution can help agencies review, approve and manage child-care provider licenses to help stand up temporary facilities to deal with the increased demand during the COVID-19 pandemic.

With the Temporary Childcare Facilities Solution, agencies can:

- > Accept online applications for temporary childcare center licenses
- > Review and approve licenses based on need and pandemic health concerns
- > Provide a way for healthcare and other essential workers to check their eligibility online to see if they qualify to participate in a special childcare program within the agency's jurisdiction
- > Allow eligible parents to find the nearest childcare center, and check if there is capacity for their children

Implementation

This solution is designed for rapid implementation to help you better engage with citizens during shelter-in-place mandates as quickly as possible. Here is an example of a standardized implementation:

STEP 1 - WEEK 1

- > Discovery and solution detail
- > Send list of permit/license types
- > Provide payment provider information (standard payment providers only)
- > Provide logo and contact information

STEP 2 - WEEK 2

- > Install Adobe Acrobat ready on users' machines (if needed)
- > Install Accela Electronic Document Review (EDR) on users' machines (if needed)
- > User training

STEP 3 - WEEK 3

- > Training and go live

Conclusion

Accela stands with its government partners to keep civic services running and communities safe during this challenging time. We know your primary responsibility is to protect the safety and health of residents in your community, and we are here to support you in leveraging technology to lift some of the burden.

For more information about our COVID-19 Response Solutions, please visit accela.com/covid.