



SOLUTION OVERVIEW

Accela Civic Application™ for Environmental Health

Streamline public health protection with a modern approach to health department inspections and permitting.



Focus on public health, not data management

Environmental health departments are the gatekeepers of a community's healthy development. Whether it's fostering a safe and burgeoning restaurant scene, protecting groundwater, or ensuring safe recreational activities, you work to protect your community every day.

But it can get complicated. High-profile business trends and new regulations add to the burden of oversight for environmental health departments. The revolving workload of recurring inspections, complex plan reviews, responding to complaints, and more make it difficult to focus on public health.

Benefits



Improve operator satisfaction

Facility operators can apply for a permit, pay fees, and view their application status all in an online portal without having to travel to agency offices, reducing application processing timelines.



Increase productivity

Automate manual and paper-driven processes with intelligent workflow, role-based permissions, and automatic routing.



Stay on top of routine inspections

Schedule inspections automatically, with built-in reminders. Reduce double work with connected mobile devices that push inspection data to the cloud.



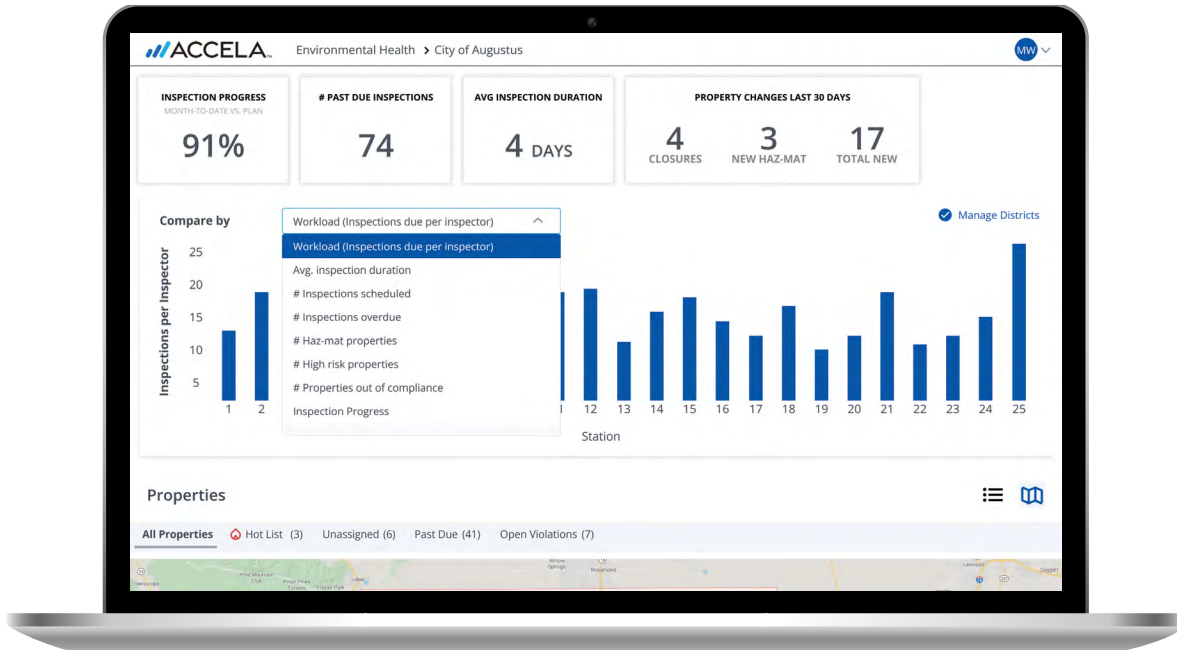
Ensure healthier communities

Perform more inspections in less time and ensure that more businesses open with less headaches.



Generate more revenue

Process more applications in a shorter amount of time, increasing fee revenues, and ensuring fiscal sustainability. Monitor staff performance with reporting that identifies gaps in coverage, and subsequent public health risk.



Features



Intelligent workflow to optimize record flow from submission to final resolution.



Platform-wide APIs, SDKs, and open data, allowing developers to integrate with existing software solutions to meet the unique needs of any community



Online application, renewal, applicant communication and status notification



A modern and intuitive user interface provides a seamless experience across all devices without the need to install an app



GIS integration facilitates inspection assignments by inspector district, and enables staff to view facilities by geographic region, health program discipline, or permit or complaint status



Convenient online payment with full tracking and auditing



Mobile-enabled for applicants and agency staff alike



Electronic document submission for floor plans, financial documents, lease agreements, proof of certifications, or other required documentation



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Accela provides market-leading solutions that empower state and local governments to build thriving communities, grow businesses and protect citizens. Powered by Microsoft® Azure®, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenges in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.