



SOLUTION OVERVIEW

# Accela Civic Application™ for Short Term Rental

Effectively Achieve high registration compliance through simple, online registration for short-term rental hosts.



## License hosts, capture revenue, and safeguard your community

Advances in technology have enabled residents to participate in the sharing economy by opening their homes to travelers. Many communities, however, are struggling with protecting neighborhoods while encouraging this entrepreneurial spirit.

Accela® Short Term Rental Registration software helps all parties collaborate and offers:

- A streamlined licensing and enforcement system for governments and hosts.
- An online portal to provide a quick and efficient route to web-based registration, while simplifying and encouraging host compliance.
- The ability for neighbors to submit complaints online helping to reinforce host compliance, preserve community character, and improve city oversight efforts.

## Benefits



### Increase registration compliance

Eliminate barriers to host registration, helping achieve higher registration compliance and increase fee collections. Tax collection functionality makes it easier for hosts to remit the appropriate taxes for their rentals.



### Improve efficiency

Applications are submitted with all required information and documents, and fees are paid online, allowing agency staff to quickly review and approve rental licenses without delay. Mobile capabilities deliver full access to the database and record information inspectors need when visiting rental properties.



### Cut license processing times

Save staff members' time and reduce wait times for property hosts by automating many routine, manual processes.



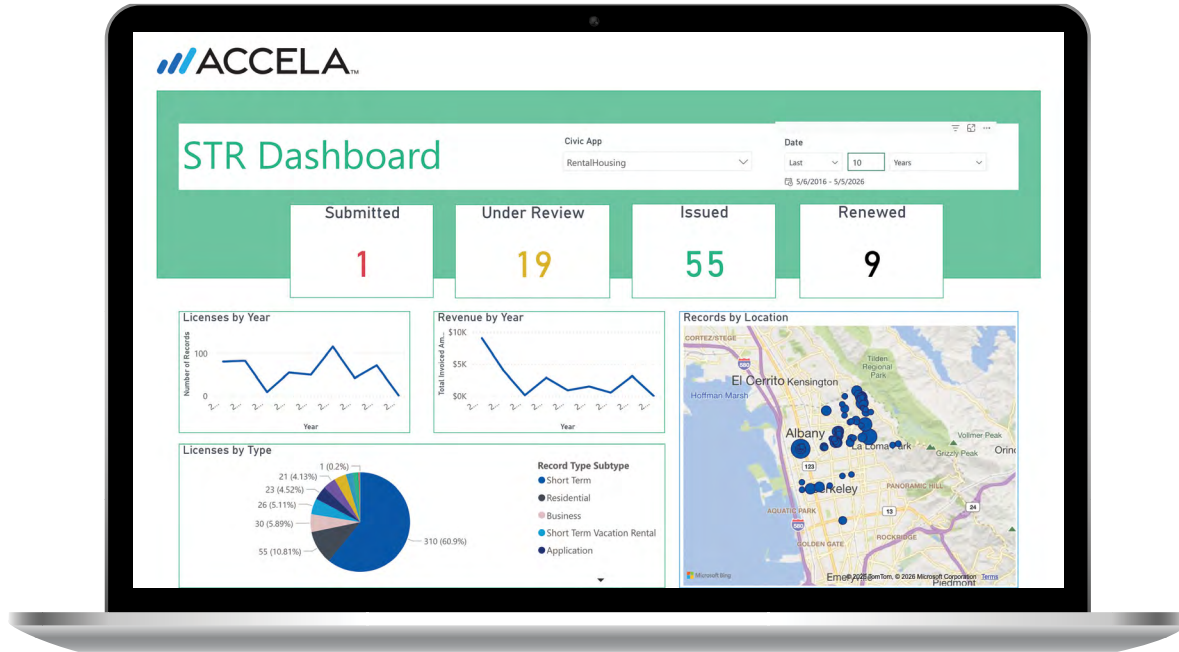
### Enhance communication with property hosts

Short term rental registration provides a vital communication channel to property hosts to resolve disputes, improve property safety, or provide timely information for their guests in the event of natural disasters, travel disruptions, inclement weather, or other critical situations.



### Engage with neighborhoods

Allows you to connect directly with neighboring property owners to capture and respond to infraction reports easily online. Enforcement actions can be initiated in Accela to bring property hosts into compliance, ensuring a more positive experience for all stakeholders.



## Features



Hosts can initiate an application, submit documentation, renew an existing license, and pay licensing fees online



Pre-configured workflow engine captures all steps and tasks required for rapid processing of short-term rental registrations



Convenient online payment with full tracking and auditing



Mobile-enabled for applicants and agency staff alike



GIS mapping for more efficient zoning review, improved inspection route mapping, data analysis and visualization, and the ability to quickly identify high-density areas of rental offerings



Automated, real-time data and maps on short term rental activity in your jurisdiction for the public, media, and stakeholders



Powerful analytics and reporting



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