



# 5 Reasons To Choose Accela

Accela is the platform of choice for government's modern path forward.

Accela empowers governments to streamline and modernize community development processes online and in the back office. That's why more agencies turn to Accela as their single source for modernizing permitting, licensing, and code enforcement services.

## Reason Number

# 1

### Decades of govtech leadership.

We know government. We have more than 20 years of experience driving efficiency in cities, counties, and states serving thousands of government customers. Our software supports service delivery to approximately one quarter of U.S. citizens—including more than 80% of the top 100 American cities—and 275 million citizens worldwide. All combined, that makes us the leading global provider of government cloud solutions.

## Reason Number

# 2

### A trusted platform that scales.

Accela's Civic Platform is a robust, secure foundation that adapts to your evolving permitting, licensing, and code enforcement needs. It includes:

- > A full workflow environment with configurable business rules to match the needs of a specific process and agency
- > A brandable citizen engagement portal
- > A mobile solution for many field-worker functions
- > A deep reporting and data analytics solution to ensure a high degree of visibility and insight across departments
- > A full set of APIs for efficient integrations with other agencies

## Reason Number

# 3

### Ready to deploy Civic Applications.

Accela Civic Applications:

- > Enable agencies to provide consumer-like experiences for citizens with best practices built in for specific permit and license types, workflows, user interfaces, templates, and reports to easily manage government services
- > Significantly reduce the discovery, development, and implementation time with pre-existing application-specific functionalities

Reason Number

4

**The performance and security of Microsoft Azure.**

Through a strategic relationship with Microsoft, Accela's software is deployed exclusively in Azure for SaaS customers. This relationship provides our customers with the highest degrees of performance, scalability, security, redundancy, and reliability in the industry. Accela's cloud solutions help agencies deliver innovative services by eliminating costs associated with hardware, software infrastructure, upgrades, maintenance, and security.

Reason Number

5

**The industry's leading customer service organization.**

Our professional services team is made up of the highest caliber of technology, implementation, and support service teams in the industry. Our professional service experts have deep government know-how and an unwavering dedication to ensuring our customers' success. As a team, we have the proven ability to anticipate and identify your needs, clearly and concisely present options and solutions, and resolve any issues with speed and efficiency.



**About Accela**

Accela provides a unified suite of cloud solutions trusted by governments across the globe to accelerate their digital transformation, deliver vital services, and build stronger communities. More than 275 million citizens globally benefit from Accela's government software solutions, which offer both the speed and agility of purpose-built solutions, and the power of a platform that delivers a consistent user interface, shared data across departments, endless configurations, and world-class security.

**Learn More**

For more information, visit [www.accela.com](http://www.accela.com).