

Accela COVID-19 Response Solution

Temporary Structure/Medical Facility Inspections

In these unprecedented times, we know state and local government agencies must continue to provide critical services to citizens during the COVID-19 pandemic response.

Accela's **COVID-19 Response Solutions** program is designed to help agencies deal with high volumes of needed services during stay-at-home directives for citizens and employees. The program includes the following:

- > Pre-packaged solutions specific for COVID-19 response scenarios
- > Rapid implementation, from 1–14 days
- > Training assets at no cost
- > Special consideration for agencies with resource constraints



The solutions are designed to support the unique challenges agencies face in the response to COVID-19, and include:

Business Continuity Solutions

- > Online Citizen Services
- > Mobile Capabilities for Agency Staff
- > Virtual Inspections (with video, pictures, video chat tools)

Essential Business Support

- > Temporary Structure/Medical Facility Inspections
- > Temporary Childcare Facilities
- > Delivery Driver Registration
- > Health Professional and Volunteer Management
- > Citizen Hub
- > Employee Hub
- > Non-Essential Business Enforcement
- > Business Re-Opening Management

Temporary and Immediate Impact Occupancy

- > Temporary Occupancy
- > Unauthorized Occupancy

Essential Business Support

Temporary Structure/Medical Facility Inspections

As the COVID-19 virus continues to spread across the world, cities and counties along with medical centers are working to prevent the disease from advancing by constructing temporary structures to support drive-thru testing, rapid response triage, and makeshift hospitals. And this effort is in full force with an anticipated surge in patients that have contracted COVID-19.

Accela can help in these efforts by enabling agencies to quickly provide online permit applications and mobile and virtual inspections to ensure these structures are safe for occupancy.

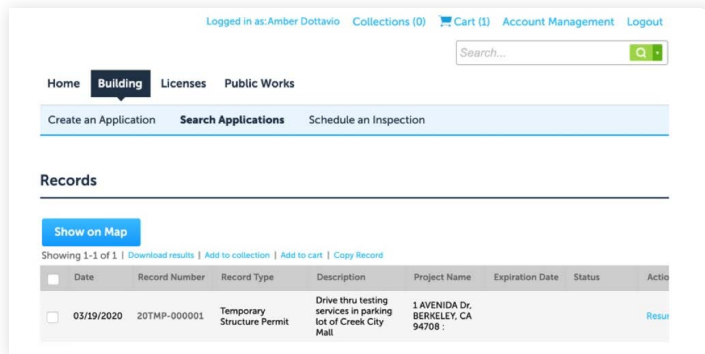
Features in this solution include:

- Online temporary structure applications
- Document upload
- Mobile inspections
- Virtual inspections
- Self-certified inspections for cities that cannot perform the inspection
- Electronic plan review
- Payment processing if applicable
- Email notifications or online alerts/notifications of process changes, instructions, etc.

How Citizens and Employees Engage Online

The solution provides a rich system for project owners requesting services and helps citizens:

- Upload temporary structure applications, plans and documents via the citizen portal
- Check status of their applications at any time
- When applicable, pay fees via commonly used payment services
- Schedule inspections for temporary structures or medical facilities from the device of their choosing



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Home Building Licenses Public Works

Create an Application Search Applications Schedule an Inspection

Select a Record Type

Choose one of the following available record types. For assistance or to apply for a record type not listed below please contact us.

Commercial Permits

- Residential Permits
 - Residential Accessory Structure Permit
 - Residential Addition Permit
 - Residential Alteration Permit
 - Residential Demolition Permit
 - Residential Electrical Permit
 - Residential Foundation Permit
 - Residential Mechanical Permit
 - Residential New Construction Permit
 - Residential Plumbing Permit
 - Residential Pool/Spa Permit
 - Residential Roofing Permit
 - Residential Solar/PV Permit
- Other Building Permits
 - Communication Facility Permit
 - Damage Assessment
 - Elevator Permit
 - Grading Permit
 - Parking Lot Permit
 - Sign Permit
 - Temporary Structure Permit
 - Tiny House Permit

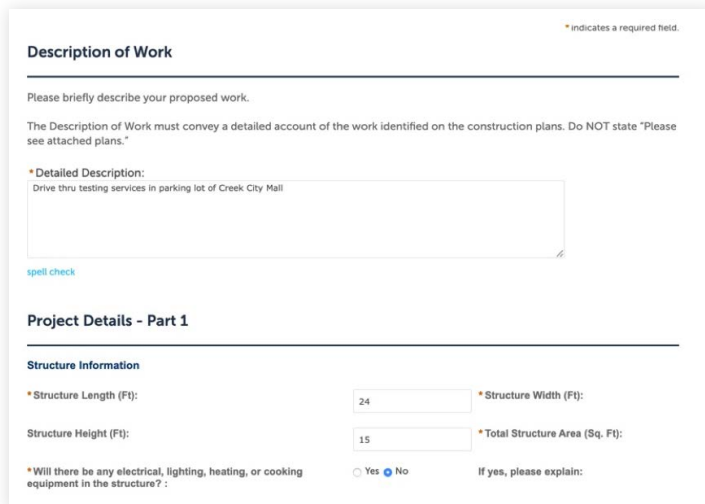
Continue Application »

Records

Show on Map

Showing 1-1 of 1 | Download results | Add to collection | Add to cart | Copy Record

Date	Record Number	Record Type	Description	Project Name	Expiration Date	Status	Action
03/19/2020	20TMP-000001	Temporary Structure Permit	Drive thru testing services in parking lot of Creek City Mall	1 AVENIDA Dr, BERKELEY, CA 94708			Reus



* indicates a required field.

Description of Work

Please briefly describe your proposed work.

The Description of Work must convey a detailed account of the work identified on the construction plans. Do NOT state "Please see attached plans."

* Detailed Description:
 Drive thru testing services in parking lot of Creek City Mall

spell check

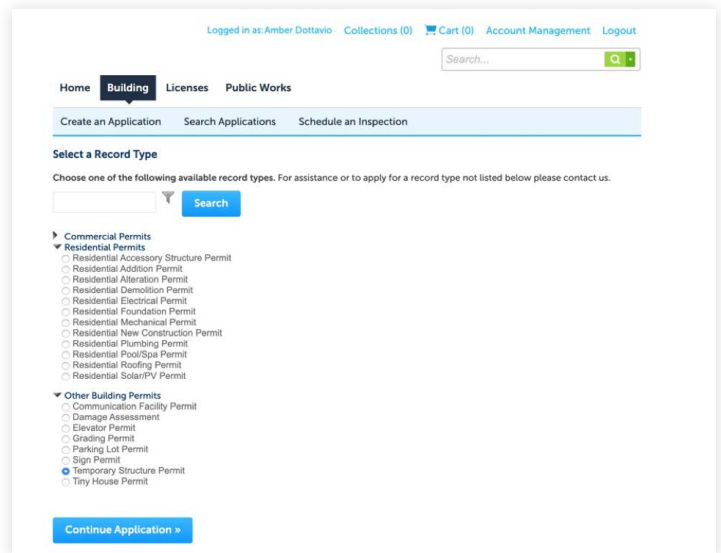
Project Details - Part 1

Structure Information

* Structure Length (Ft): * Structure Width (Ft):

Structure Height (Ft): * Total Structure Area (Sq. Ft):

* Will there be any electrical, lighting, heating, or cooking equipment in the structure? : Yes No If yes, please explain:



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Home Building Licenses Public Works

Create an Application Search Applications Schedule an Inspection

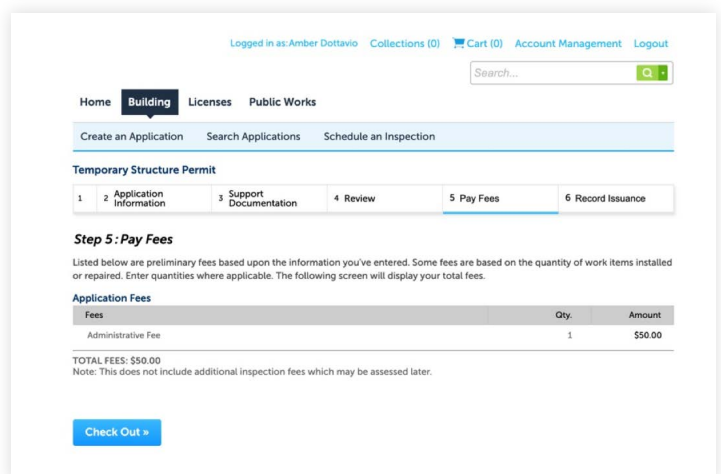
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Continue Application »



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Home Building Licenses Public Works

Create an Application Search Applications Schedule an Inspection

Temporary Structure Permit

1 Application Information 3 Support Documentation 4 Review 5 Pay Fees 6 Record Issuance

Step 5: Pay Fees

Listed below are preliminary fees based upon the information you've entered. Some fees are based on the quantity of work items installed or repaired. Enter quantities where applicable. The following screen will display your total fees.

Application Fees

Fees	Qty.	Amount
Administrative Fee	1	\$50.00

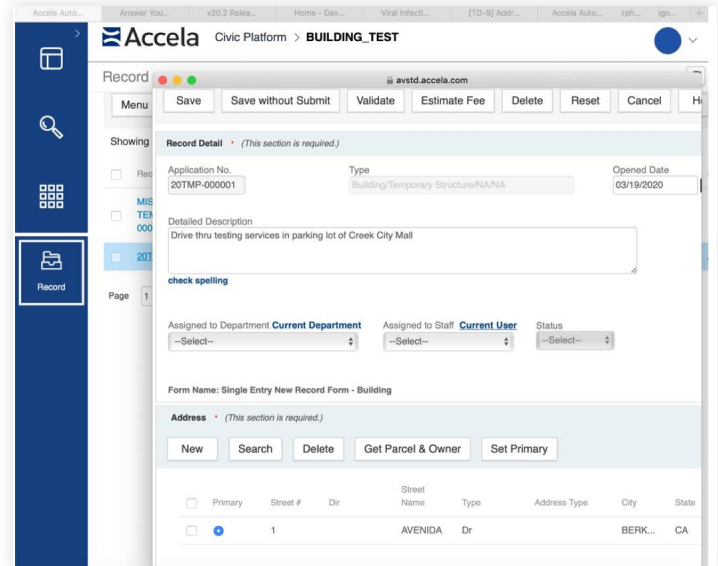
TOTAL FEES: \$50.00
 Note: This does not include additional inspection fees which may be assessed later.

Check Out »

Essential Business Solutions: Temporary Structure/Medical Facility Inspections

Agency staff can leverage Accela to:

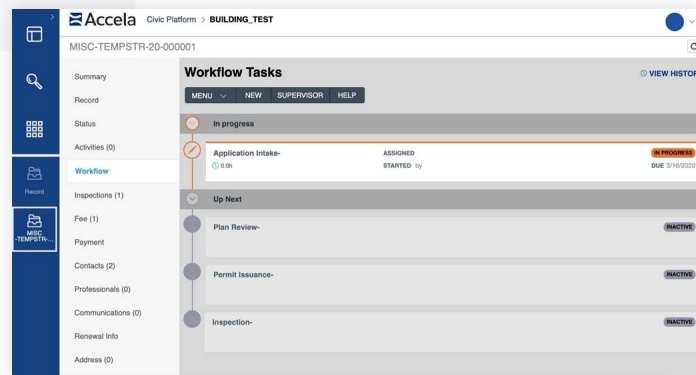
- > Receive incoming requests for temporary structure permits/medical facility inspections and adds processing tasks in their secure UI
- > Collect address, parcel owner and contact information of person responsible for the structure and supporting documentation
- > Review plans for temporary structures and medical facilities
- > Conduct mobile or virtual inspection of structure or facility
- > Collect permit or inspection fees when applicable



Conclusion

Accela stands with its government partners to keep civic services running and communities safe during this challenging time. We know your primary responsibility is to protect the safety and health of residents in your community, and we are here to support you in leveraging technology to lift some of the burden.

For more information about our COVID-19 Response Solutions, please visit accela.com/covid.



Implementation

This solution is designed with rapid implementation to help you better engage with citizens during shelter-in-place mandates as quickly as possible. Here is an example of a standardized implementation:

STEP 1 - WEEK 1

- > Discovery and solution detail
- > Send list of temporary structure permit types
- > Provide payment provider information if applicable (standard payment providers only)
- > Provide online web meeting URLs

STEP 2 - WEEK 2

- > Training and go-live