

# Accela Insights

Data visualization powered by  
Microsoft Power BI

An interactive tool providing a seamless user experience that empowers your stakeholders to make timely, strategic business decisions leveraging the information that matters most.

## Benefits

- No additional cost – Accela Insights is included in every Accela subscription seat license. Accela Insights can be leveraged by any user by simply enabling permission-level access
- Direct, secure access to users' data, translated into commonly known business terms without the need to hire external analysts
- Easily deployed dashboards within the Civic Platform leveraging the same report manager tool used when publishing any Accela report
- Easy to build and view dashboards within Accela; Any Accela user can simply login to the Civic Platform and get started

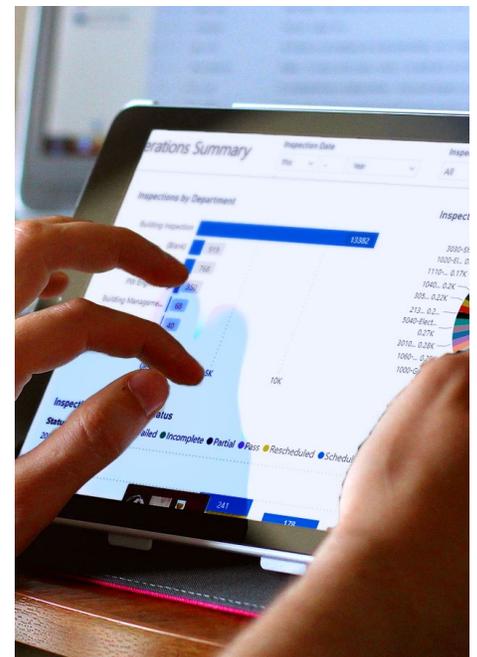
## Data Transparency for Positive Outcomes

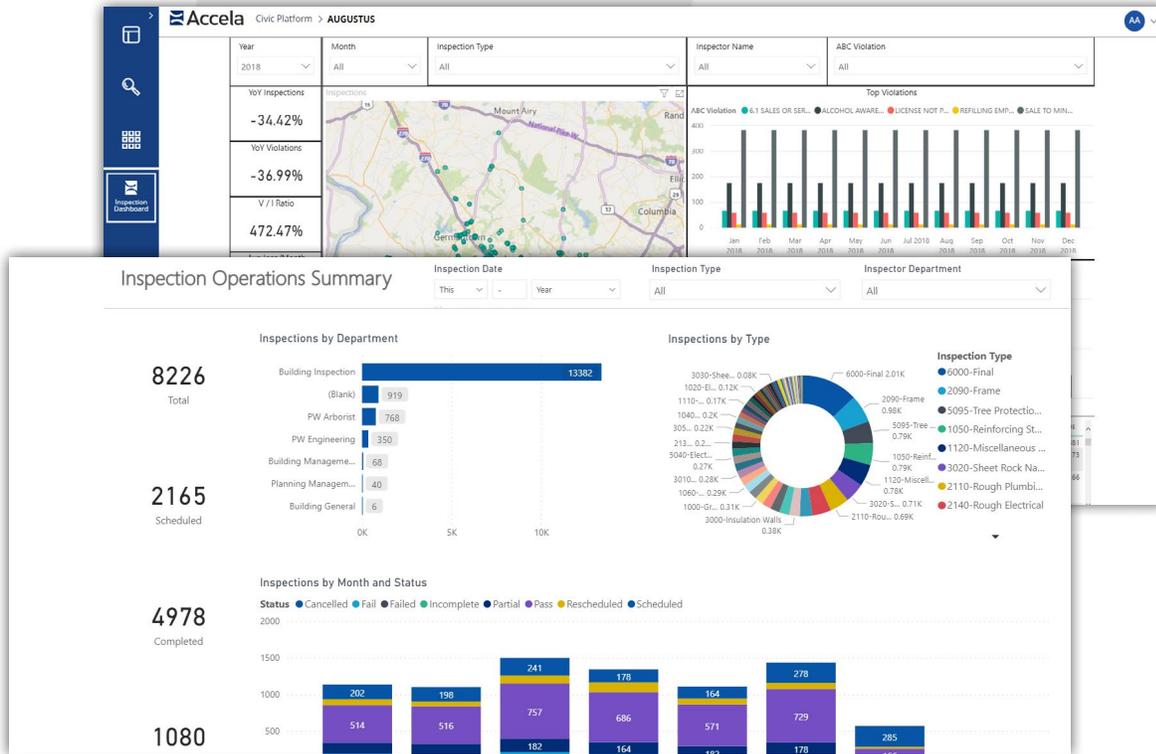
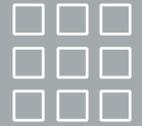
Customers are seeking greater insight into what's happening within their jurisdiction to deliver better services for residents, uncover opportunities to eliminate bottlenecks, and ultimately drive more revenue. Accela is committed to empowering customers to find these opportunities, and data is the key. Which is why we are reimagining how we can deliver data to our customers via Accela Insights.

## Accela Insights to Improve Trust and Transparency Between Government and Communities

Accela Insights is a data visualization tool which allows end users to seamlessly create modern and interactive dashboards within Accela. The tool delivers a robust, self-service way to gain deeper insights from information generated during process automation and more easily and effectively turns a customer's magnitude of complex data into coherent, visually immersive, and interactive insights. It provides multiple views into Accela data through visualizations representing varying

information and insights – all this with an interface simple enough for end users to create their own dashboards while connecting with their data through business terms they're familiar with and understand.





Check out how specific customers are using Accela Insights:

### Municipalities in California

- Built a dashboard to provide an interactive way for leadership to track total payments split by permit type and dates
- Built a dashboard that tracks the number of applications they receive monthly to remove a specific type of tree within their community and the status of each request, along with the success rate and locations of these trees within the city

### Municipality in Washington

- Built a report to help management understand staff workload for commercial building reviews, which shows assigned tasks per staff member

### County in Florida

- Uses a dashboard to track permits in process over the previous month detailing status of each

### How to Get Accela Insights

Any Accela user has access to the power of Accela Insights. Existing customers can simply enable Accela Insights through user permissions within the Civic Platform. If you're new to Accela, you too can enjoy the benefits of a deeper understanding of your business processes, helping you uncover opportunities to improve efficiencies and make more informed decisions. Contact your Accela Account Executive for more information or visit [www.accela.com](http://www.accela.com).

### About Accela

Accela provides market-leading SaaS solutions that empower governments worldwide to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies accelerate efficiency and transparency today, while ensuring they are prepared for any emerging or complex challenge in the future.

### Learn More

Visit [www.accela.com](http://www.accela.com) or call us at (888) 722-2352