



# Accela Short-term Rental Registration

License Hosts, Capture Revenue and Safeguard Your Community

Accela Short-term Rental Registration is a flexible, cloud-based solution designed to help municipalities streamline the host registration process. Leveraging advanced technology tools, the software brings this disruptive new industry into compliance while also nurturing the economic resilience of your community and protecting neighborhood cohesion.

## Benefits

- > Prevent hosts from getting lost on your website with an easy-to-navigate STR registration portal
- > Get up and running quickly, including all common record types and processes
- > Capture license and tax revenue and empower operators to easily pay TOT
- > Protect public safety with complete visibility on the entire regulated industry
- > Save time and control labor costs by automating manual and paper-driven processes

## Solutions for Every Partner in the Regulatory Process

From ensuring a proposed STR location complies with current zoning laws, to issuing a business license or conditional use permit and capturing taxes, Accela Short-term Rental Registration provides every department involved in managing this process with the tools needed.

## Improve Compliance with a User-Friendly Online Registration Portal

Accela's multilingual web portal empowers you to meet STR hosts where they are – online. This modern portal provides an appealing, simple and fast way for hosts to register with your municipality, when and where it's convenient for them. Best of all, hosts can download their permit directly from the web, saving your agency time, paper and manpower.

## Engage with Neighborhoods

Our web portal and citizen apps allow you to connect directly with residents to capture and respond to complaints, allowing you to quickly pinpoint bad actors, focus enforcement efforts and protect the character of your community.

## Be More Effective and Efficient in the Field

There may be many short-term rental sites in your community, so your inspectors need to be as efficient as possible. Accela's mobile apps are fully GIS integrated and deliver full access to the database and record information, so your team can maximize their efficiency.

## Reduce Time Spent on Public Information Reporting

With Accela Short-term Rental Registration, you can deliver automated, real time data and maps on short-term rental activity in your jurisdiction to the public, media and stakeholders.

## Automate and Simplify STR Tax Collection

Accela's Online Business Tax solution empowers operators to easily pay Transient Occupancy Tax (TOT) or other local taxes. The system walks users through a workflow to capture the necessary inputs and then presents the correct total at the end for online payment with Accela Civic Pay, removing the barrier and errors associated with self-calculation.



**Features**



GIS-enabled to support zoning review, inspection route mapping and data analysis and visualization



**24/7 citizen and customer access with a robust web portal for applications, service requests, payments, complaints, and status or information requests**



Auditable financial management and online fee and tax collection



Advanced reporting and querying functionality



Customizable data entry interface to meet your unique local requirements



Scheduling of reviews, inspections, hearings and meetings



Attach pictures, PDFs, fire marshal certifications, building plans and other required documentation



Electronic Document Review

**About Accela**

Accela provides market-leading SaaS solutions that empower state and local governments to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenge in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

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**Learn More**

Visit [www.accela.com](http://www.accela.com) or call us at (888) 722-2352