



Accela Environmental Health

Focus on public health,
not data management

Accela Environmental Health drives
health department service delivery and reinvents
efficiency throughout your organization

Environmental health departments are the gatekeepers of a community's healthy development. Whether it's fostering a safe and burgeoning restaurant scene, protecting groundwater, or ensuring safe recreational activities, you work to protect your community every day.

But it can get complicated. Regulation and demands shift. Our customers tell us that their most pressing challenges include:

- > A relentless flow of public records requests
- > Meeting inspection targets with manual, paper-based processes, or inflexible legacy systems
- > Coordinating routine inspections according to risk
- > Inspectors struggling with technology in the field
- > Monitoring violation trends by program, facility, inspector, intervention, etc. over time
- > Proposing and defending fees
- > Responding to plan review and application status inquiries
- > Absorbing new workload as a result of new regulations
- > Resource leveling
- > Maintaining IT infrastructure for data management with limited time and resources

Accela Environmental Health

The Accela Civic Application for Environmental Health is a cloud-based solution that digitizes and automates workflows for operators, inspectors, and employees.


The solution enables facility owners to interact with their health department online, submitting applications, paying fees, and tracking project status from anywhere, anytime. Field inspections completed on mobile devices push results immediately to the cloud. This gives back-office staff the data they need in real-time, keeping processes moving.


Accela serves state and local governments of all sizes, facilitating collaboration between environmental health, community development, and others with cross-department workflows and shared accountability. Accela Environmental Health is built on highly configurable and fully supported components to help agencies meet their unique needs.


By spending less time on processing paper and more time on program improvements, environmental health professionals can utilize resources where they're needed most and better protect public health. The results are improved internal productivity, enhanced service delivery, and better protection for citizens.





Key Features


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Public portal allows applicants to submit plans and applications when it's convenient for them. A self-service approach allows operators to pay fees, track the status of their project, schedule inspections, and more.
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Mobile inspection apps for Windows, iOS, and Android allow inspectors to conduct inspections from their device, access agency data remotely, attach photos, create inspection routes, and print/email results, all available offline.
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Online payments system simplifies the fee collection process by enabling applicants and operators to make payments online.
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Modern, intuitive, and customizable user interface that delivers a seamless experience for applicants and agency staff, whether they are on a desktop or mobile device.
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Electronic document review removes the need for paper in the plan review process. Mark up and make notes directly on submitted documents, making cross-agency collaboration easy.
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Data exchange across programs means you can report on activities agency-wide and improve transparency for external stakeholders.
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GIS integration facilitates inspection assignments by inspector district, enabling cost-efficient routing and helping inform new regulations with location-based hot spots and trends.
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Standardized and customizable reporting options give administrators insight into agency productivity and progress towards goals using interactive, drag-and-drop tools.
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Platform-wide integration capabilities are enabled with APIs, SDKs, and open data, allowing developers to integrate with existing software solutions to meet the unique needs of any community.

Benefits of Accela Environmental Health

- 1

Improve operator satisfaction with public portal transactions and shortened application processing timelines.
- 2

Achieve higher rates of compliance by facilitating a continuous data exchange between field staff and business owners.
- 3

Save time and reduce busy work by enabling facility owners and staff to view project status and receive automatic updates on milestones and next steps.
- 4

Drastically increase payment timeliness through convenient and familiar credit card payments through the web.
- 5

Increase productivity and control labor costs by automating manual and paper-driven processes across the permitting and plan review process.
- 6

Identify violation trends to help inform the approach for future inspections, with customizable and out-of-the-box reporting.
- 7

Stay prepared for changing regulations and unexpected events with easily configurable software.
- 8

Reduce costs of maintaining IT infrastructure with cloud-based technology hosted with the security and reliability of Microsoft Azure.

About Accela

Accela provides market-leading solutions that empower state and local governments to build thriving communities, grow businesses, and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenges in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

Learn More

Visit www.accela.com/eh or call us at (888) 722-2352.