Accela

5 Reasons To Choose Accela

Civic Application for Building

A cloud-based software solution that modernizes all aspects of the building permit process.

Automate the tracking and management of permit applications from project intake to completion and deliver total visibility throughout the process for agency staff and builders alike.

Reason Number 1

Improves Resident Satisfaction.

Accela's permitting solution saves time for residents by moving traditional counter services online. Residents can perform all the steps for permit application from within a specialized web-based portal. From a desktop or mobile device, residents can access the portal and do the following:

- Easily upload permit applications and relevant documents
- Calculate and pay fees with credit cards and ACH transfers
- Check permit status and approved permits 24x7
- Schedule inspections

Reason Number 2

Enhances Developer Productivity.

Getting permits faster and with less work means builders can build more and save time and money in the process. Accela Building makes it easier for builders to do business with your agency. With Accela Building, you can digitally engage with builders on plan submissions and reviews, with builders able to submit changes electronically. The results are:

- Permitting automation cuts costs for both builders and agencies by eliminating all manual steps in the process
- Permit issuance is now days rather than weeks; downtime waiting for permits and inspections is virtually eliminated
- Total clarity is a given with the online builder portal where builders can check the status of their applications and other related issues day or night from any device

---

Reason Number ③

Increases Agency Productivity.

With Accela Building, there's no more handling of paper permitting documents and plans, lost documents or files, or errors in data.

- Multiple reviewers can access applications and plans simultaneously, from a single case file
- Electronic document review enables multiple agency employees to comment on and mark up documents and collaborate with reviewers to get plans approved quicker. Integrations with other systems allow reviewers to pull zoning and code information and make it available to save time
- Workflow management automates the tasks and functions needed for permit processing by assigning tasks, tracking reviews, and associating documents and information to tasks to keep processes running smoothly and on time
- Online reporting provides management insight into the metrics and data about the broader permitting function to measure, track, and analyze permitting processes to uncover opportunities to improve employee speed and effectiveness

Reason Number ④

More Onsite Inspections.

Accela Building's mobile app allows inspectors and code enforcement officers to carry their "offices" with them so they can perform more inspections in their workday by leveraging the following:

- Automating inspection assignments based on geographic region and inspector discipline
- All relevant data, including permit history, plan data, conditional approvals, etc. is available on the inspector's mobile device
- Inspectors capture data during inspections, adding notes, photographs, and attaching other data, rather than waiting until they return to the office
- Offline mode ensures inspectors can do their jobs even when there is no network
- Inspection reports can be sent directly to the customer or printed in the field

Reason Number ⑤

Configurable to Fit Your Needs.

Agencies can now automate the tracking and management of permit applications from intake to project completion and deliver total visibility throughout the process using Accela Building's prebuilt set of solution components, or they can configure the application to meet specific agency needs with the following tools and capabilities:

- Prebuilt user interfaces
- Forms
- Document templates
- Configurable workflows and business rules
- Data schemas
- Platform-wide integration capabilities with APIs, SDKs, and open data allow developers to integrate with existing software solutions to meet your agency's specific requirements

About Accela

Accela provides a unified suite of cloud solutions trusted by governments across the globe to accelerate their digital transformation, deliver vital services, and build stronger communities. More than 275 million citizens globally benefit from Accela's government software solutions, which offer both the speed and agility of purpose-built solutions, and the power of a platform that delivers a consistent user interface, shared data across departments, endless configurations, and world-class security.

Learn More

For more information, visit www.accela.com.