



5 Reasons To Choose Accela

Civic Application for Alcoholic Beverage Control

Successfully manage the complexity of alcohol licensing.

Accela Alcoholic Beverage Control provides ABC departments with a powerful tool to efficiently review liquor license applications and accompanying documentation, conduct on-site inspections, and automate the issuance of licenses, renewals, and license transfers.

Reason Number

1

A Superior Resident Experience.

Accela Alcoholic Beverage Control modernizes your customer and resident services by moving manual, paper-based applications, renewals, service requests, complaints, or information requests online with a citizen-facing portal. Applicants also receive automatic updates via email or text anytime the status of an application changes. Accela's Alcoholic Beverage Control's online payment technology integrates with standard payment platforms for easier fee payments.

Reason Number

2

Higher Agency Productivity.

With automated workflows, simultaneous agency review, and clear approval pathways, Accela Alcoholic Beverage Control cuts the time required to process new or renewal license applications. It offers:

- > Batch billing, electronic payment processing, and communication speed manual processes
- > Electronic Document Review (EDR) allows multiple reviewers to access and mark up documents and records simultaneously
- > Role-based permissions ensure only the right people access certain data
- > Tasks and records automatically routed to the appropriate personnel
- > GIS integration supports proximity and quota reviews

Reason Number

3

Be More Effective in the Field.

Accela Alcoholic Beverage Control empowers ABC inspectors with the information they need to ensure that businesses are meeting the conditions of their license, and that citations are given fairly and accurately. Available capabilities include:

- > Complete access to license and citation history
- > Automated inspection assignments based on geographic region and inspector discipline, optimizing scheduling and routing
- > Review and update license information, complete checklists, and attach and mark up images and video
- > GIS-enabled to help enforce zoning rules with interactive maps
- > Inspectors can work in areas that may not have connectivity. When they are back online, the solution synchronizes their information automatically

Reason Number

4

Increased Cross-Agency Collaboration.

With Accela Alcoholic Beverage Control, you can readily communicate and coordinate with other agencies and departments on liquor license review, existing issues, and developing trends, and address:

- > State and local jurisdictions
- > License applications that impact health, fire, or other agency departments
- > Renewals
- > Complaints and enforcement against liquor licensees
- > Compliance issues and frequency of occurrence

Reason Number

5

Configurable to Fit Your Needs.

Liquor licenses come in a wide variety of types and restrictions. Accela's configurable liquor licensing system adapts to your licensing requirements and easily manages the distinctive requirements for a variety of license types with these tools:

- > Prebuilt user interfaces
- > Forms
- > Document templates
- > Configurable workflows and business rules
- > Data schemas
- > Platform-wide integration capabilities with APIs, SDKs, and open data allow developers to integrate with existing software solutions to meet your agency's specific requirements



About Accela

Accela provides a unified suite of cloud solutions trusted by governments across the globe to accelerate their digital transformation, deliver vital services, and build stronger communities. More than 275 million citizens globally benefit from Accela's government software solutions, which offer both the speed and agility of purpose-built solutions, and the power of a platform that delivers a consistent user interface, shared data across departments, endless configurations, and world-class security.

Learn More

For more information, visit www.accela.com.