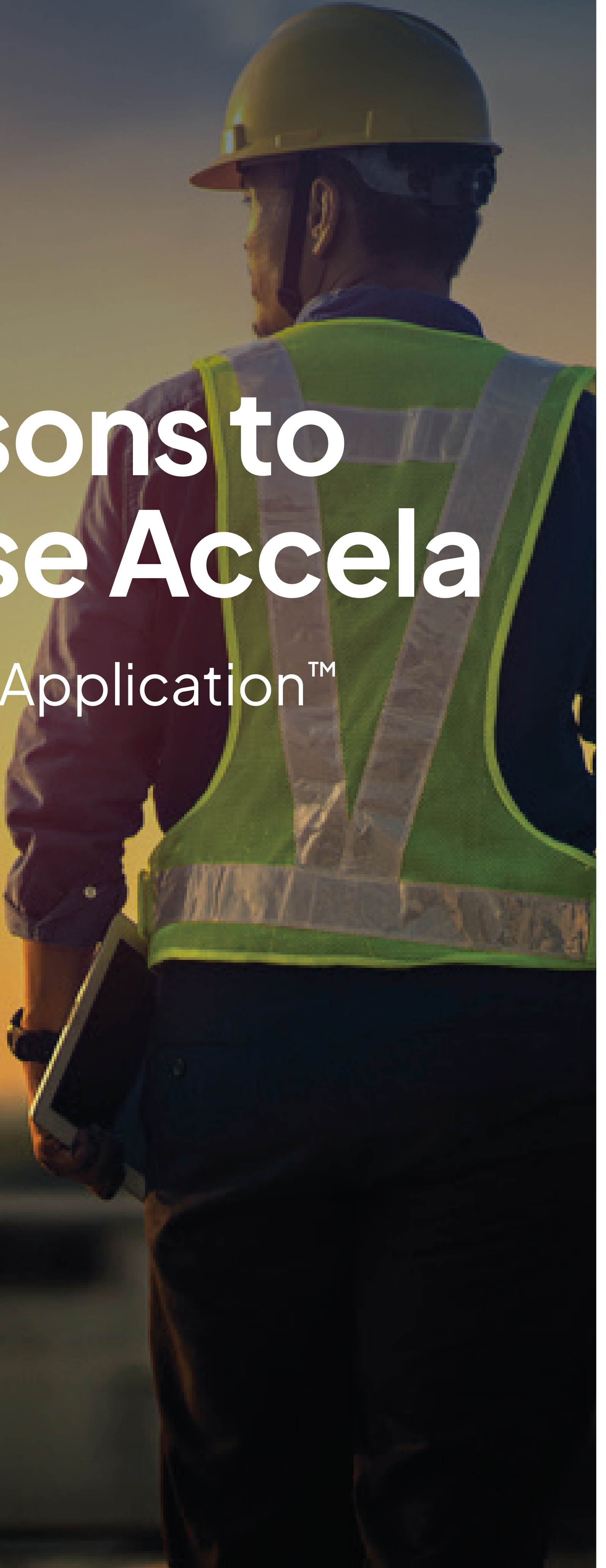




eBook

# 5 Reasons to Choose Accela

Accela Civic Application™  
for Planning





# Fast-track community development by automating and moving planning processes into a digital SaaS environment.

Accela Civic Application™ for Planning helps communities build and grow safely. Now planners can be strategic, collaborate across teams, capture multiple types of information, visualize planning data, and maintain zoning and code data within a searchable database. Increase the speed, effectiveness, and accuracy of the analysis, processing, and ongoing management of community planning with the Accela® Planning solution.



REASON  
NUMBER

1

# Creates more livable communities.

Accela Planning helps ensure growth plans are being adhered to and communities are developing as intended to serve citizens.

- Reduces much of the manual and labor-intensive work of accessing master plans, variance applications, and processing reviews and approvals with public works projects, and approving applications from private entities
- Speeding the plan review and zone variance requests from builders means more development and faster growing communities
- Automation improves the speed, effectiveness, and accuracy of the analysis, processing, and ongoing management of community planning.



REASON  
NUMBER

2

# Greater resident satisfaction.

The Accela Public Portal™ online customer portal provides a “consumer-like” experience.

- Residents can easily submit a request at home or on their mobile device, at any time, and receive real-time updates on their submission
- Conduct property research quickly and easily, which reduces in-person visits and phone calls
- Online payments system with credit card, ACH, and trust account capability increases convenience for citizens and removes the manual payment processing work from agency employees
- With online citizen request management, agencies can respond faster to citizen complaints, manage code violations, and take corrective action faster, with increased transparency



REASON  
NUMBER

3

# Improves builder efficiency.

Getting plans reviewed faster, online, and with less work means builders and developers can keep their projects on schedule and on budget. With Accela Planning, builders always know where plans are in the process..

- Builders can upload applications for many types of requests online, including zoning variances, building plans, and any supporting documentation with the click of a button from a secure portal
- Plan change requests and comments are provided online, and turnaround times are significantly reduced
- Accela is plan agnostic, and enables plan reviews in multiple formats, including Adobe®, Bluebeam®, DigEplan™, ePermitHub, ePlanReview, OnBase®, and ProjectDox®.
- Online payments system with credit card, ACH, and trust account capability gives builders complete access to fee payment processing online



REASON  
NUMBER

4

# Increased cross-agency collaboration.

Accela Planning offers a single source of truth so planners can ensure agencies are on the same page with other agencies by communicating approvals, comments, and reviews on projects that share a regulatory burden.

- Planners can share plan and code data with building department personnel to improve the accuracy, speed, and security when sharing information
- Allows for parallel reviews across various entities with collaboration and version control built in to reduce effort, mistakes, and rework
- Automatically assigns and tracks tasks such as plan reviews with their associated documentation to keep the most complex processes running smoothly
- Electronic document review ensures all relevant documents are searchable, secure, and that employees are always working with the correct versions
- Built-in reporting gives administrators and managers the information they need to manage agency productivity



REASON  
NUMBER

5

# Configurable to fit your needs.

Built using planning best practices, Accela Planning comes with a prebuilt set of solution components to speed implementation and lower overall costs.

- Prebuilt user interfaces
- Forms and document templates
- Configurable workflows and business rules
- Record types (specific Forms data fields)
- Data schemas
- Platform-wide integration capabilities with APIs, SDKs, and open data allow developers to integrate with existing software solutions to meet your agency's specific requirements

# Find out how Accela Planning can help you simplify your process.

[LEARN MORE](#)



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Accela provides market-leading solutions that empower state and local governments to build thriving communities, grow businesses and protect citizens. Powered by Microsoft® Azure®, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenges in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.