



Accela for California CUPAs

Focus on compliance,
not data management

Accela drives efficient monitoring,
enforcement, and reporting
throughout the organization

CUPAs bear the responsibility for the regulation of hazardous materials and waste in their communities. They also fulfill many reporting requirements, per California law.

But it can get complicated. Regulation and demands shift. Our customers tell us that their most pressing challenges include:

- > Managing CERS reporting requirements
- > Complex billing and surcharge fees
- > Coordinating routing inspections, optionally according to risk
- > Completing inspections
- > Meeting CME and other reporting requirements
- > Inspectors struggling with technology in the field
- > Monitoring violation trends by program, facilities, inspector, etc. over time
- > Absorbing new workload as a result of new regulations
- > Resource leveling
- > Maintaining IT infrastructure for data management with limited time and resources

Accela for California CUPAs

The Accela Civic Application for Environmental Health, which includes elements built for California CUPAs, is a cloud-based solution that digitizes and automates workflows for operators, inspectors, and employees.

The solution enables facility owners to interact with their CUPA online, pay fees, and track project status from anywhere, anytime. Field inspections completed on mobile devices push results immediately to the cloud and on to CERS. This gives program managers the data and tools they need to focus on education and compliance.

Accela serves agencies of all sizes, facilitating collaboration between businesses and regulators, now with cross-department workflows and shared accountability. Accela's solution is built on highly configurable and fully supported components to help agencies meet their unique needs.

By spending less time on reconciling to CERS and more time on program improvements, CUPAs can apply resources where they're needed most and better protect public health. The results are improved internal productivity, enhanced service delivery, and better protection for the community.



Key Features



Public portal for the submission and management of online payments, complaints, and requests for services.



Modern, intuitive, and customizable user interface that delivers a seamless experience for operators and agency staff, whether they are on a desktop or mobile device.



Mobile inspection apps for Windows, iOS, and Android allow inspectors to conduct inspections from their device, access agency data remotely, attach photos, create inspection routes, and print/email results, all available offline.



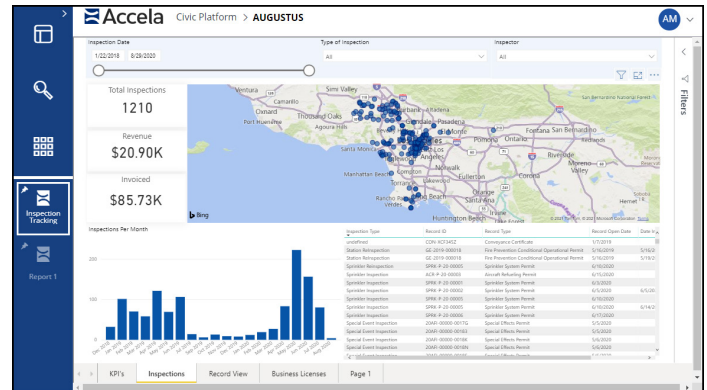
Data exchange across programs means you can report on activities agency-wide and improve transparency for external stakeholders.



Scheduled or on-demand CERS Electronic Data Transfer to achieve all reporting requirements and avoid double-data-entry.



Standardized and customizable reporting options give administrators insight into agency productivity and progress towards goals using interactive, drag-and-drop tools.



Platform-wide integration capabilities are enabled with secure gateways for extensibility and open data, allowing developers to integrate with existing software solutions to meet the unique needs of any community.



GIS integration facilitates inspection assignments by inspector district, enabling cost-efficient routing and helping inform new regulations with location-based hot spots and trends.

Benefits of Accela for California CUPAs

- Improve operator satisfaction with public portal transactions.
- Achieve higher rates of compliance by facilitating a continuous data exchange between field staff and business owners.
- Work with operators to both educate and move towards compliance.
- Drastically increase payment timeliness through convenient and familiar credit card payments through the web.
- Increase productivity and control labor costs by automating manual processes.
- Identify violation trends to help inform the approach for future inspections, with customizable and out-of-the-box reporting.
- Stay prepared for changing regulations and unexpected events with easily configurable software.
- Reduce costs of maintaining IT infrastructure with cloud-based technology hosted with the security and reliability of Microsoft Azure.

About Accela

Accela provides market-leading solutions that empower state and local governments to build thriving communities, grow businesses, and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenges in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

Learn More

Visit www.accela.com/eh or call us at (888) 722-2352.