

Accela Mobile

Extending office efficiency
and productivity to anywhere

Agencies perform inspections and investigations, respond to service requests, and complete work orders and other functions in the field. Accela Mobile combines all the information and functionality they need with GPS, camera, and communication tools on the mobile device so that field employees can efficiently complete their work whenever and wherever they need to.

Without Limits

Data capture methods for field-based employees have traditionally been slow and inefficient. Paper schedules were handed out in the morning, and hand-written notes on clipboards were handed back at the end of the day. Other staff was needed for data entry, which reduces efficiency, increases latency, and introduces potential for keying errors and lost documents. When a contractor is waiting for the result of a building inspection, time is money, so every minute counts.

Today's realities demand higher productivity, increased efficiency, and a higher level of service with limited resources. This means doing everything digitally, with process automation in the back end. Accela Mobile is the right tool for mobile workers today.

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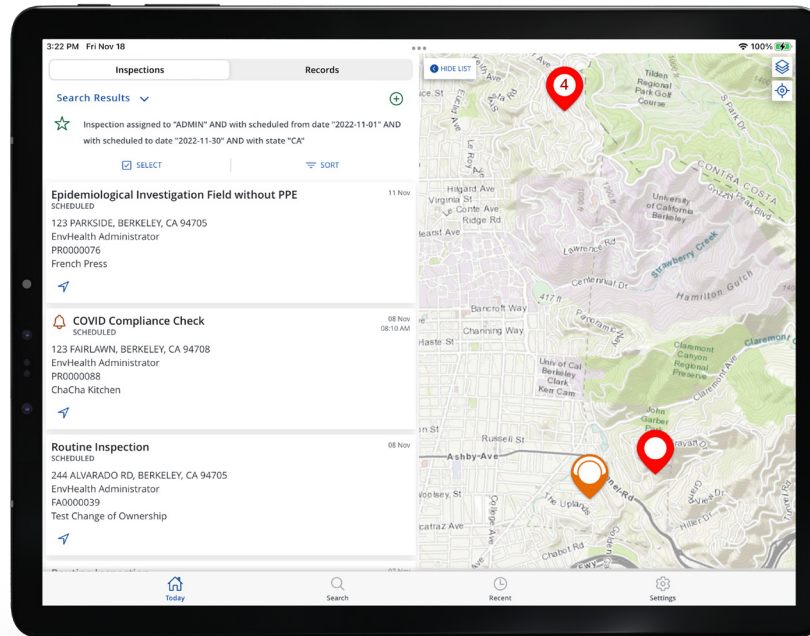
Accela Mobile is a mobile application designed to be a mobile extension of the Accela Civic Platform. Users who are not working from a desk can access and update records, result inspections, and run reports, enabling them to do all their work without setting foot in the office.

Accela Mobile is currently available for iPhone, iPad, Android phone, Android tablet, and Windows 11 users. Whether on-premises or SaaS, government agencies can use the most recent version of Accela Mobile with any supported version of the Accela Civic Platform.

It provides all the capabilities of Accela's legacy mobile products in a single application, eliminating the need to switch back and forth between apps to complete different tasks. Accela Mobile also allows each department to configure one or more job lists specific to the needs of their department using data filters, or an individual user can create and save searches, enabling each user to customize their own list. Combining Accela Mobile with Civic Applications enables a turnkey field solution for various agency needs, including:

- > Building inspections
- > Fire prevention programs
- > Environmental health programs
- > Short-term rental inspections
- > And other inspection and code enforcement functions

Accela Mobile supports a wide variety of other inspection and code enforcement activities, whether it is an existing implementation or a department adopting Accela for the first time.



Functional Capabilities

Accela Mobile supports most non-administrative features of the Civic Platform. While in the field, agency employees can:

- Pull records and histories associated with a parcel or property
- Update checklists and result inspections
- Create new records in any configured module
- Update workflows
- Select and view relevant ArcGIS map layers
- Manage syncing of inspection data when working offline

Accela Mobile is highly configurable for end users, allowing significant flexibility in terms of searching for and viewing the inspections and records each user needs to work on.

Offline Data Processing

Field workers often work in areas where cellular or wifi connectivity is unreliable. That's why Accela Mobile can download all the records and data needed for the inspections scheduled for that day. Even if the user loses connectivity unexpectedly, data for the inspection or record they are working on is cached to the device, allowing the user to complete their task and result inspections, complete checklists, capture data, and update workflow statuses while offline.

Once a reliable connection is available, users can sync work completed offline. Anytime an action is completed offline and added to the upload queue, everything that is done from that point until the next sync also gets queued, ensuring that updates get synched in the order they were performed, and any associated automation events are triggered in the correct order.

Using Accela Mobile

Accela Mobile is included in every Accela subscription seat license, and within every Civic Application offered by Accela. It is fully integrated with all Civic Platform solutions and getting up and running is quick and easy.

For More Information

Please contact your Accela Account Executive for additional details or visit www.accela.com.

About Accela

Accela provides market-leading solutions that empower state and local governments to build thriving communities, grow businesses, and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenges in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

Learn More

Visit www.accela.com or call us at (888) 722-2352.