5 Reasons To Choose Accela

Environmental Health

Drives the delivery of health department services, and improves efficiency throughout your organization.

Accela's Environmental Health combines all program data into one system and automating the application submission, plan review, inspection, permitting, billing, and renewal process to reduce reliance on internal IT departments.

Reason Number 1

A Better Resident Experience.

> Now you can move traditional "9 to 5" front counter activities online with Accela's Environmental Health and its Accela Citizen Access Portal. A modern, intuitive and customizable user interface delivers a seamless experience for applicants whether they are on a desktop or mobile device.

> Our citizen web portal accepts applications, renewals, complaints, service requests, fee payments and more, saving valuable time on tedious data entry and fielding inquiries on status updates.

> The citizen facing portal allows your agency to be more cost-effective by offering and automating services online, decreasing phone calls, foot traffic, and paper management.

Reason Number 2

Makes Agencies More Productive.

> Accela Environmental Health automates most health department procedures and processes. The solution can assign tasks, track reviews, associate documents and information to tasks, and keep processes running smoothly and on-time.

> Accela Environmental Health eliminates manual steps, reduces paper handling, decreases the chances for human error and minimizes manual workarounds.

> With intelligent workflow, role-based permissions and automatic routing, tasks and records are assigned to the appropriate resources. Accela's Civic Application for Environmental Health's workflow capability captures the steps in your process and allows you to set rules for the conditions that need to be met before those steps can move forward.

Reason Number **3**

A Better Way to Do Inspections.

> Accela Environmental Health provides all inspection capabilities, data and regulations on the inspector's iOS or Android mobile device. With an intuitive task dashboard in the mobile app, inspectors know exactly how to plan their day without pulling any paper files or sifting through emails.

> Accela's mobile solution makes it easy to attach photos, select from notes on common violations, upload data to the cloud, and deliver inspection results instantly so inspectors can focus on health education, and forget the paperwork.

> Accela Environmental Health's scheduling and routing capability allows team leads to assign, schedule and route inspections to optimize scheduling for the team, or setup automatic scheduling based on workload, geography, or inspection type.

> With Accela Environmental Health, inspectors can also work in areas that may not have connectivity. And when they are back online, the software synchronizes their information automatically as they transition to the next inspection.

Reason Number **4**

Increased Cross-Agency Collaboration.

> Cross-agency collaboration is made easy with the Accela Civic Platform for Environmental Health. Electronic document review allows multiple people and other agencies to review and mark up or comment on the same documents simultaneously, right from within the Accela Environmental Health interface eliminating bottlenecks.

> Accela Environmental Health can also automatically route information to the appropriate agency, without putting plans in the mail or making an inquiry. When multiple agencies are using Accela's Civic Application for Environmental Health, you have visibility into permit or plan review statuses right from your own system.

> Intelligent workflows also empower administrators with improved reporting which shows how their processes are performing and if there are any backlogs or bottlenecks to address.

Reason Number **5**

Configurable to Fit Your Needs.

> Accela Environmental Health's platform-wide integration capabilities with APIs, SDKs, and open data, allow developers to integrate with existing software solutions to meet the unique needs of your agency. It's highly configurable without the need for custom code.

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> With Accela Environmental Health's API, you can automatically push out or pull in data to the Civic Platform. Need your existing payment system to interface with the Civic Platform? Interested in pushing your inspection data to Yelp? This becomes commonplace with the Accela API.

About Accela

Accela provides a unified suite of cloud solutions trusted by governments across the globe to accelerate their digital transformation, deliver vital services, and build stronger communities. More than 275 million citizens globally benefit from Accela's government software solutions, which offer both the speed and agility of purpose-built solutions, and the power of a platform that delivers a consistent user interface, shared data across departments, endless configurations, and world-class security.

Learn More

For more information, visit **www.accela.com.**