csg Forte

CSG Forte provides comprehensive, contactless payment capabilities for state and local governments

Fully integrated with the Accela Civic Platform, CSG Forte payment solutions accept online and over-the-counter payments for permits, licenses, inspections, and all your transaction types.

A unified solution for online and in-person payments across all departments.

All aspects of payment processing are possible through CSG Forte, including EMV devices, shopping cart, module-level merchant accounts, fee handling, and receipts. The web payment experience is seamlessly embedded into Accela Citizen Access. All features meet the highest-level security and PCI/DSS-compliant standards. Accela is leveraging CSG Forte Checkout to bring these rich features to Accela customers, including point-of-sale (POS) and online payments.

Features

Point-of-sale and EMV device support

Seamless citizen payment experience

Secure and compliant

Payer Experience

Accela Civic Platform integrated to CSG Forte provides one place for constituents to make payments, review past invoices and fee history, and see up-to-date trust account balance information. Multiple invoiced items can be placed into a payer's shopping cart for immediate payment.

The integration helps to increase electronic payment adoption by offering tools and features such as:

> Ability to make secure payments through Accela Citizen Access

> Customizable receipt reports for Accela Citizen Access

> Configuration to accept a wide variety of payment methods, including ACH, credit cards, and e-checks

> Convenience fee calculation and support

> EMV device terminal with touchscreen (Verifone v400c)

Agency Experience

Both fully SaaS-based, Accela Civic Platform and CSG Forte's Dex are fully secure, require no server maintenance, and have among the highest levels of availability. The integration is fully no-code configurable, reducing the need to rely on an IT staff. Fee management can be done in both systems - whether you pass the fees along or absorb them.

As a biller, you can maximize electronic payment adoption by providing a seamless payment provider across multiple departments.
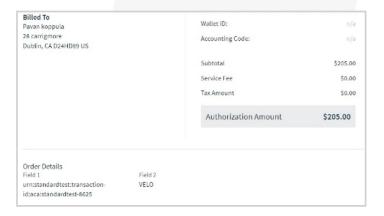
Additional features and benefits include:

> Level 1 PCI/PA-DSS compliant

> Ability to have multiple merchant accounts across departments

> Review payment details with administrative transaction and reconciliation tools

> Save on staff costs by not having to manually key in payments

> Provide custom payer notifications and receipts

Billed To			
Pavan koppula	Wallet ID:		n/a
28 carrigmore	Accounting Code:		n/a
Dublin, CA D24HD89 US			
	Subtotal		$205.00
	Service Fee		$0.00
	Tax Amount		$0.00
	Authorization Amount		$205.00

Order Details

Field 1	Field 2
urn:standardtest:transaction-id:aca:standardtest-8625	VELO

> Email delivery of receipts

> Fully tested integration with each release of Accela Civic Platform

> Customer support for the integration through the standard Accela Support and Maintenance agreement

This is a modern, secure payment solution that increases online payment adoption in your community and streamlines reconciliation of payment activity across your organization.

CSG Forte enables organizations to scale digital payments smarter and grow their business faster. Leveraging world-class technology, CSG Forte offers a unified end-to-end payments platform that easily adapts to changing needs and empowers organizations to transform their payments operations into a competitive business strategy. CSG Forte manages billions of payments annually for over 81,000 merchants. Its award-winning payments solution allows companies to process omnichannel payments and offer agnostic payment acceptance that shifts payments from a line-item expense to a profit center. Thousands of government, telecom, insurance, and other industry merchants trust CSG Forte as their digital payments solution provider of choice.

To learn more, contact a payments expert at governmentsales@forte.net or (866) 290-5400.