

Community Development

Accelerating community development with Accela Civic Applications for Building and Planning

Providing quick turnarounds for applications, proposals, plan reviews, approvals and building inspections can help foster economic growth and development within a community. However, government is often viewed as a bottleneck in planning and permitting. Paper-based processes and 1st-gen technology drain agencies of valuable time and resources. Fortunately, Accela's Community Development solutions include tools to cut planning and building process by at least 50%. These solutions address critical government challenges.

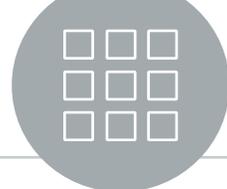
Challenges in Community Development:

- > High volume of requests for plan and permit approvals
- > Complex work processes requiring close case management
- > Prolonged application cycles for plan reviews and approvals, inspections, and more
- > High office foot traffic for request submissions, inquiries and payment processing
- > Poor cross-department communication
- > Low visibility into planning and permitting processes

Benefits Accela Community Development Solutions Provide:

- > **Enhanced Accessibility** – With a digital environment government agencies can provide services whether in the office, on the job site, or at home.
- > **Increased Agency Productivity** – Accela Building and Planning optimizes and automates processes for faster turnaround times on plan reviews and approvals, elevates inspector effectiveness, and increases agency capacity to do more with fewer resources.

- > **Improved Developer Productivity** – Getting permits faster means project owners accomplish more while saving time and money in the process. They can schedule jobs more effectively and do a better job keeping projects on schedule and on budget.
- > **Increased Transparency** – Accela Community Development solutions provide total visibility throughout planning and permitting processes for agency staff and project owners alike. Those requesting services can easily see status updates and office staff can quickly identify where a request is to ensure they move through the process quickly and efficiently.
- > **More Agency Revenues** – Processing more planning proposals and permit applications in a shorter amount of time increases revenues coming into the agency.
- > **Improved Citizen Satisfaction** – Accela Building and Planning makes it easier for developers and builders to do business with the government, which improves customer satisfaction.
- > **Greater Economic Growth** – Accela Building and Planning reduces much of the manual and labor-intensive work of enforcing and regulating local codes and ordinances. The solutions speed processing times for faster development of growing communities.



Accela Building – Eliminate Permitting Inefficiencies

The Accela Civic Application for Building is a pre-built solution designed to cut turnaround times with digital permitting processes. Agencies can automate the tracking and management of permit applications from intake to project completion and deliver total visibility throughout the process for staff and builders alike.

Accela Building Features:

Permit Workflow Management

Automate the steps needed for permit processing including the assignment of tasks, tracking of reviews and sending notifications to keep processes running smoothly and on time.

Permitting Online Citizen Portal

Easily upload permit applications and documentation, make payments, check for status updates and schedule inspections from a desktop or mobile device 24/7 for better project management.

Electronic Document Review

Digitally engage with builders on plan reviews. Agencies can easily upload documents, comment and markup plans for revisions, and submit approvals. Builders can then submit changes electronically.

Permit Reporting

Access reports and metrics to measure, track and analyze agency performance for things such as number of permits issued, or visibility into employee productivity, to optimize land management processes.

Platform-wide Integrations

APIs, SDKs, and open data allow agencies to integrate information and processes across complementary solutions to meet their unique needs.

GIS Mapping

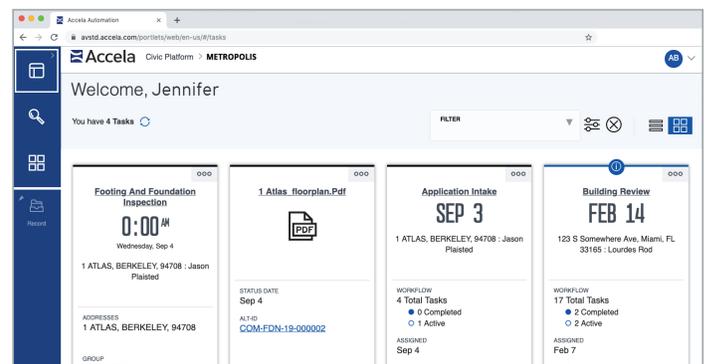
GIS integration provides intuitive visualizations to access land parcel permit history, view code and zoning details, and map and route inspections efficiently.

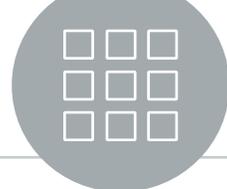
Code Enforcement

Ensure public compliance with city code and regulation by managing complaints and violations to achieve resolution quickly.

Mobile Inspections

Empower building inspectors and code enforcement officers to manage schedules, rout travel, upload captured information, view agency data real-time, and complete and result inspection all from the field and convenience of a mobile device.





Accela Planning – Grow Strong, Safe and Viable Communities

Things like zoning, site plan reviews and issuing land use entitlements can be time consuming with paper-based or semi-automated processes and workarounds. Fortunately, Accela's Civic Application for Planning fast-tracks community development by automating and moving these processes into a digital environment.

The solution's online portal makes it simple for citizens to submit proposals, check for status updates and pay outstanding fees. Plus, planners can easily manage high volumes of information and route documents for review and approval by the right people at the right time. This ensures a quick turnaround for developers and project owners.

Accela Planning Features:

Planning Online Citizen Portal

Enable citizens to conduct zoning research, submit proposals, verify status updates and pay fees from the convenience of a home, office or job site to reduce in-person visits and phone inquiries.

Planning Reporting

Deliver administrators, managers and planning commissions or boards critical insight to better understand agency performance, uncover bottlenecks and establish efficiencies.

Automated Push Notifications

Easily notify project owners, city council members, the general public and press for public hearings, reviews and feedback.

Platform-Wide integrations

APIs, SDKs, and open data allow developers to integrate with existing software solutions to meet the unique needs of any agency.

GIS Mapping

Easily produce interactive maps and visualizations, making planning and code enforcement data easy to track, manage and understand.

Electronic Document Review

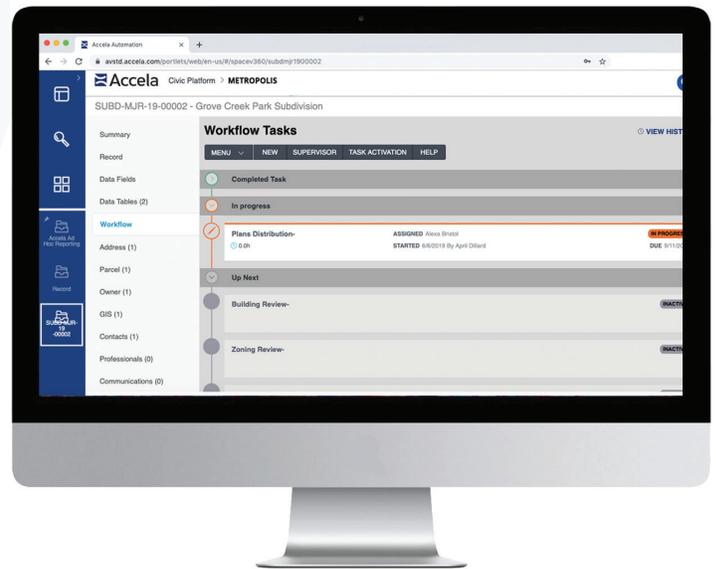
Mark-up, comment, review and approve plans simultaneously leveraging systems like ePermitHub, Adobe, e-PlanSoft, ProjectDox and more to perform parallel plan reviews with version control.

Process Automation

Automatically assign and track tasks such as plan reviews with their associated documentation to keep the most complex processes running smoothly.

Code Enforcement

Ensure public compliance with city code and regulation by managing complaints and violations to achieve resolution quickly and efficiently.



About Accela

Accela provides market-leading SaaS solutions that empower state and local governments to build thriving communities, grow businesses and protect citizens. Powered by Microsoft Azure, Accela's open and flexible technology helps agencies address specific needs today, while ensuring they are prepared for any emerging or complex challenge in the future. Accela is headquartered in San Ramon, California, with additional offices around the world.

Learn More

Visit www.accela.com or call us at (888) 722-2352