

Managed Application Services: A Force Multiplier

Managed application services let agencies offload responsibility for running, maintaining and optimizing applications — enabling internal IT teams to focus on strategic priorities.

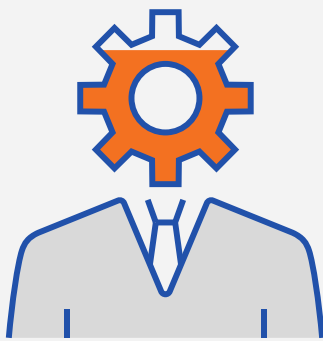
Agencies are under pressure to modernize

Simplifying and improving service access is the #1 priority for state and local government leaders

CIOs are focused on protecting sensitive data, enhancing user experience and upgrading old technologies

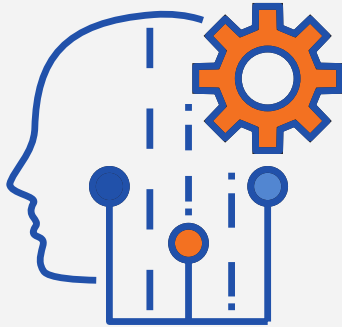


IT teams are stretched thin



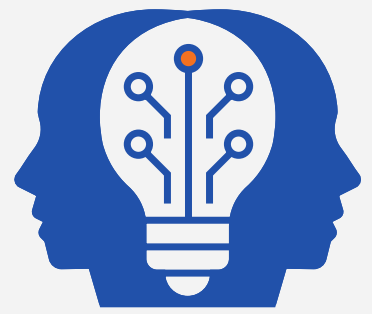
Almost **50%**

of state CIOs expect to lose as much as 20% of their staff to retirement over the next year



Nearly **70%**

of counties need more staff with expertise in deploying and upgrading applications

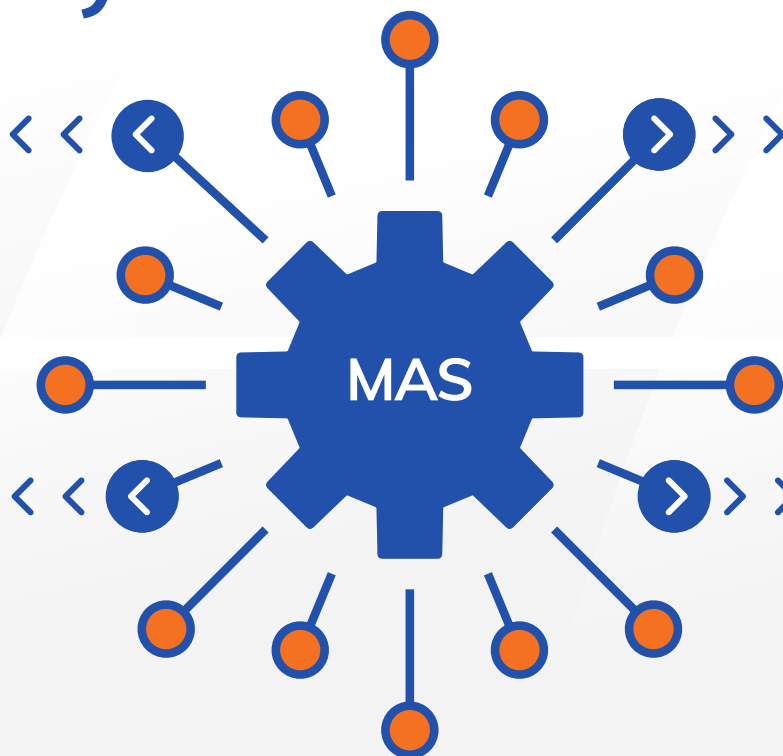


More than **60%**

of cities need more staff with modernization and process improvement skills

Managed application services can help by:

Handling routine tasks like password changes and employee onboarding



Strengthening security protection

Implementing service enhancements like mobile access

Using best practices to boost efficiency

Learn more about managed application services: [Accela.com/MAS](https://www.accela.com/MAS)

Source: Center for Digital Government 2022 Digital States, Cities and Counties Surveys

Produced by: CENTER FOR DIGITAL GOVERNMENT

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